

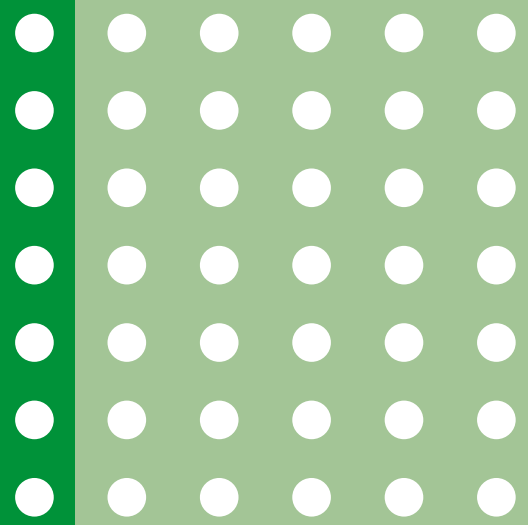
# Local Outcome Improvement Plan



**KILSYTH**



**LIVE HERE**



foreword

**KILSYTH**



# foreword



The production of this Local Outcome Improvement Plan (LOIP) is another significant step towards improving the environment of the communities in Kilsyth, Queenzieburn, Croy, Banton and Kelvinhead along with the smaller communities scattered throughout the Kelvin Valley. It will be essential that North Lanarkshire Council, NHS Lanarkshire, Police Scotland, Scottish Fire and Rescue Service, and other public sector organisations work together with our local communities and voluntary groups to make improvements in the Kilsyth & Villages area.

**This Plan sets out an approach for the local communities and organisation which ensures that they can decide what local action is required to help make the vision for Kilsyth and the Kelvin Valley as set out in the Plan for North Lanarkshire become successful.**

This plan shows the local priorities for Kilsyth Community Board based on needs and opportunities for the local communities to assist in the design and delivery of services until 2027. This plan will be flexible over its time span to allow for developing better services and provisions in our communities and will therefore be under constant review. The LOIP will:

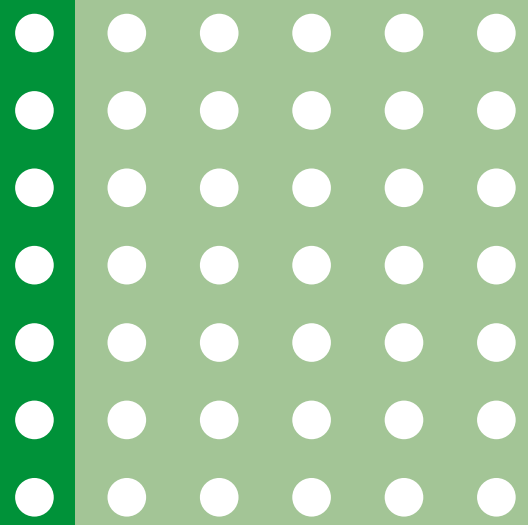
- **Provide a focus for the work of the Kilsyth Community Board.**

- **Ensure that the communities within the Community Board area will have the opportunity to develop and benefit from the vision set out in the Plan for North Lanarkshire.**
- **Set out the priorities of various communities and organisations, monitor actions and reward success with their implementation.**

We must build on our local communities and existing voluntary organisations making sure that Kilsyth & Villages are in the best position to benefit from the opportunities that will arise from implementation of the Vision for North Lanarkshire. This plan shows how local government and public organisations can work together with our communities to make the area a better place to live, learn, work, invest and visit.

It is my pleasure to work both in developing this plan and ensuring that the plan changes along with local needs. I am also looking forward to working with everyone to ensure that action is taken to implement the details set out in the plan.

**Chairperson of Kilsyth Community Board**



# contents

# contents

section	page
Foreword	<b>03</b>
The vision for North Lanarkshire	<b>07-11</b>
<ul style="list-style-type: none"> <li>• Partnership Working</li> <li>• Working with Communities</li> <li>• North Lanarkshire Participation Model</li> <li>• Kilsyth Community Board</li> </ul>	
The Plan for Kilsyth	<b>13</b>
Kilsyth Priorities	<b>15</b>
Digital Inclusion	<b>17</b>
<ul style="list-style-type: none"> <li>• We will...</li> <li>• What are we trying to improve?</li> <li>• What does success look like?</li> </ul>	
Food and Financial Insecurity	<b>19</b>
<ul style="list-style-type: none"> <li>• Why is it a priority?</li> <li>• We will...</li> <li>• What are we trying to improve?</li> <li>• What does success look like?</li> </ul>	
Health and Wellbeing	<b>21</b>
<ul style="list-style-type: none"> <li>• Why is it a priority?</li> <li>• We will...</li> <li>• What are we trying to improve?</li> <li>• What does success look like?</li> </ul>	

section	page
Improving the environment with a focus on Kilsyth Town Centre	<b>23</b>
<ul style="list-style-type: none"> <li>• Why is it a priority?</li> <li>• We will...</li> <li>• What are we trying to improve?</li> <li>• What does success look like?</li> </ul>	
Youth Engagement	<b>25</b>
<ul style="list-style-type: none"> <li>• Why is it a priority?</li> <li>• We will...</li> <li>• What are we trying to improve?</li> <li>• What does success look like?</li> </ul>	
Public and Community Transport	<b>27</b>
<ul style="list-style-type: none"> <li>• Why is it a priority?</li> <li>• We will...</li> <li>• What are we trying to improve?</li> <li>• What does success look like?</li> </ul>	
Targeted action within identified communities across the board area	<b>25</b>
<ul style="list-style-type: none"> <li>• Why is it a priority?</li> <li>• We will...</li> <li>• What are we trying to improve?</li> <li>• What does success look like?</li> </ul>	

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the vision for  
north lanarkshire

## The vision for North Lanarkshire

[The Plan for North Lanarkshire](#) sets out an ambitious vision for the people who **LIVE**, **LEARN**, **WORK**, **INVEST** in and **VISIT** North Lanarkshire. The ambitions within the plan are big in relation to achieving Inclusive Growth via large scale regeneration and infrastructure improvements. We need to ensure that the opportunities that this brings puts local people first to maintain and improve facilities, services and supports.

Local people and communities have a significant part to play in developing and delivering the priorities within the plan and there is a need to ensure that they are involved in the decisions that affect them. A strong and supported community and voluntary sector is crucial in achieving this.

The plan for North Lanarkshire provides an opportunity for local people to benefit from investment programmes such as

- [Town and Community Hubs](#)
- [Redesign of parks and greenspaces](#)
- [Town visions](#)
- [Homes for the future](#)
- [Digital NL](#)

Several cross-cutting priorities and strategies provide an opportunity for improving the lives of local people at a locality level and ensuring that the focus remains on inclusive growth and tackling inequalities

- [Towards a Fairer North Lanarkshire - Tackling poverty strategy](#)
- [Lanarkshire Equality Strategy](#)
- [Digital North Lanarkshire](#)
- [CLD Partnership Plan 2021-24](#)
- [Lanarkshire Mental Health Strategy](#)
- [Community Safety Strategy](#)
- [Act Now North Lanarkshire](#)
- [Public Health Priorities](#)
- [Voluntary Action North Lanarkshire](#)

A detailed data profile for Kilsyth can be accessed [here](#)

In order to enhance delivery around specific priorities identified for Kilsyth it is crucial that ongoing development and implementation will support and encourage local empowerment and participation and provide real opportunities for coproduction, codesign and local accountability reflecting local need and building on local assets.

Additional engagement with communities around development of the plan was during the Covid 19 pandemic, therefore approaches to recovery and renewal are threaded throughout the priorities and areas of action.

## Partnership Working

Community Planning describes how public sector agencies work in partnership with the community and voluntary sector to plan, resource and deliver approaches aimed at improving the lives of local people with a focus on outcomes. The North Lanarkshire Partnership (NLP) Strategic Leadership Board is the Community Planning Partnership for North Lanarkshire and is made up of officer and elected leadership from the following:

- North Lanarkshire Council
- NHS Lanarkshire
- Police Scotland
- Scottish Fire and Rescue Service
- Scottish Enterprise
- Voluntary Sector Partnership

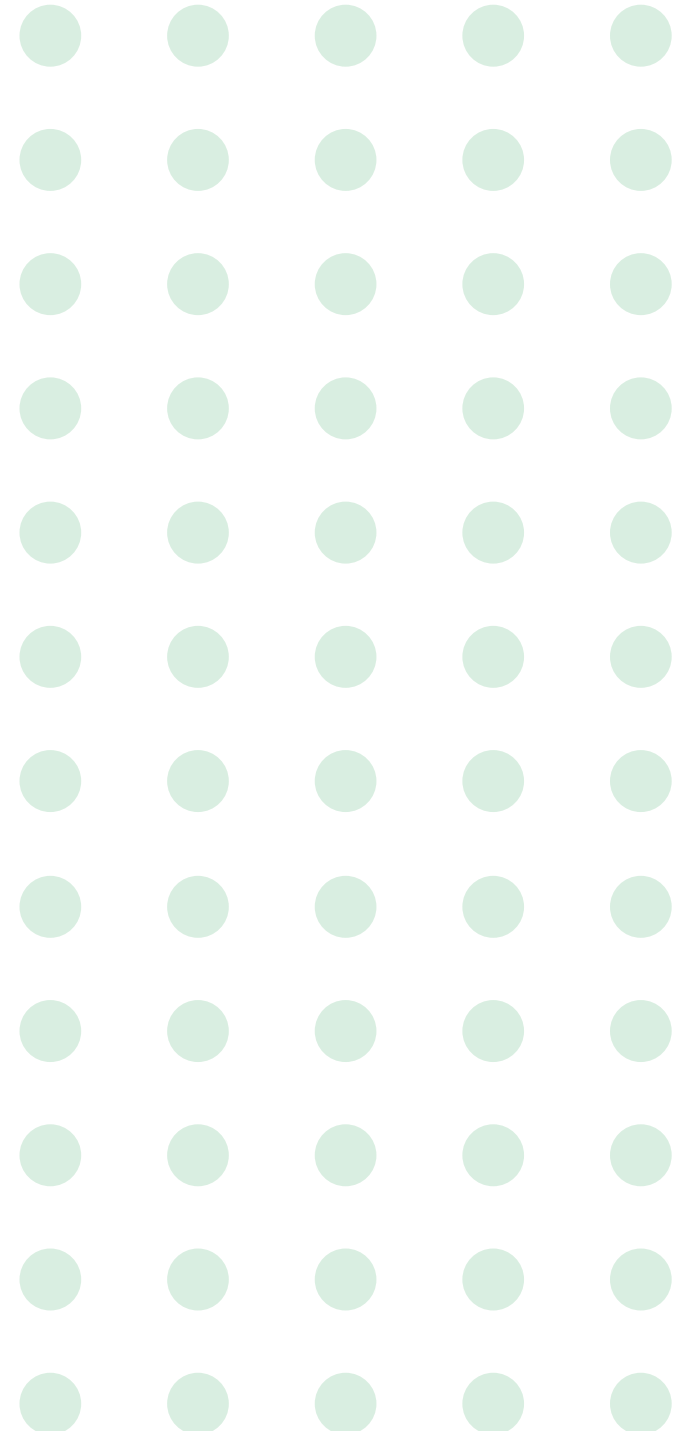
The [9 Community Boards](#) provide governance for Community Planning at a local level and are supported by officers from across the partnership to deliver action to address locally identified priorities.

Part 2 of the [Community Empowerment \(Scotland\) Act 2015](#) outlines additional duties on Community Planning partners to develop, support and publish strategic and locally targeted plans aimed at improving outcomes for communities with a particular focus on use of shared resource to reduce inequalities. All Community Planning partners have signed up to the Plan for North Lanarkshire as the main articulation of shared partnership priorities for North Lanarkshire, however, in addition the NLP Strategic Leadership Board has identified 3 priorities that they will specifically focus on:

- Community Empowerment
- Mental Health
- Climate Change

Development of the Town and Community Hubs is seen as a key driver underpinning and supporting each of these strategic priorities.

The requirements around Locality Planning are met through the 9 Local Outcome Improvement Plans (LOIP's). Governance for delivery of the LOIPs sits within the remit of the 9 Community Boards at a local level and through the North Lanarkshire Partnership.





# Working with Communities

The [Community Empowerment \(Scotland\) Act 2015](#) has been a key catalyst in providing a focus for improving approaches to engagement and participation seeking to empower communities, giving them more of a say in how public services are planned and delivered.

To support the delivery of the ambition within [TPFNL](#) the [North Lanarkshire Framework for Working with Communities](#) reflects a commitment to working with communities across a spectrum of engagement opportunities and approaches that are dependent on the circumstances and needs of a particular community based on the following set of guiding principles:-

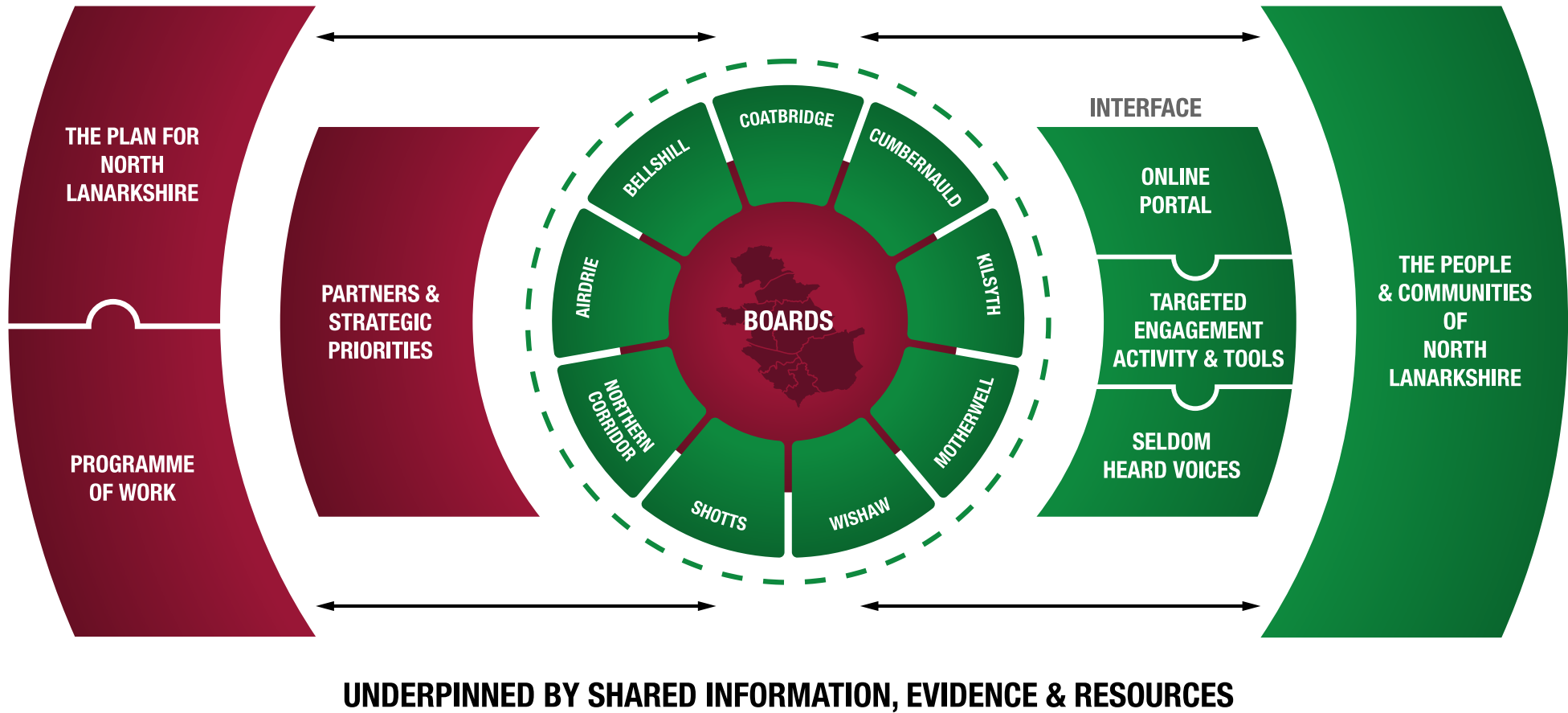
- dialogue with communities should seek to encourage self-determination in terms of approaches and delivery.
- identifying and supporting community assets.
- empowering local communities to make, act on and take ownership of decisions of relevance to them.

- promoting a culture of service delivery and decision making that is tailored to the needs and unique circumstances of individual communities.
- build on relationships between the public, and the voluntary sector and their networks to ensure that those supporting delivery are best placed to do so dependent on the priority for that community of interest or geography.
- maintain a focus on the vision for North Lanarkshire delivery and meaningful outcomes for communities.
- develop a relationship with people and communities as stakeholders based on trust, honesty, and co-operation.
- reflect communities as an equal partner in making North Lanarkshire the place to Live, Learn, Work, Invest, and Visit.
- listening to communities.
- decision making that is based on use of information from stakeholders and available business intelligence.
- redistribution of resources through ensuring that communities experiencing the highest levels of inequality and deprivation have targeted opportunities to shape and benefit from investment.

Working positively with communities requires the development of a relationship based on **TRUST** ensuring that:

- any engagement approach is **T**imeous.
- we involve and hear the voices of the **R**ight people.
- the purpose of the engagement is **U**nderstood.
- engagement fosters a sense of **S**hared responsibility.
- the process is **T**ailored to circumstances.

## North Lanarkshire Participation Model



# Kilsyth Community Board

The Kilsyth Community Board is a mechanism for bringing local communities together with voluntary and statutory agencies to provide local leadership for community engagement and participation. The Board provides meaningful opportunities for local people to influence priorities, service design and delivery. The Board is committed to ensuring that seldom heard voices are encouraged and supported to engage and influence the decision-making process.

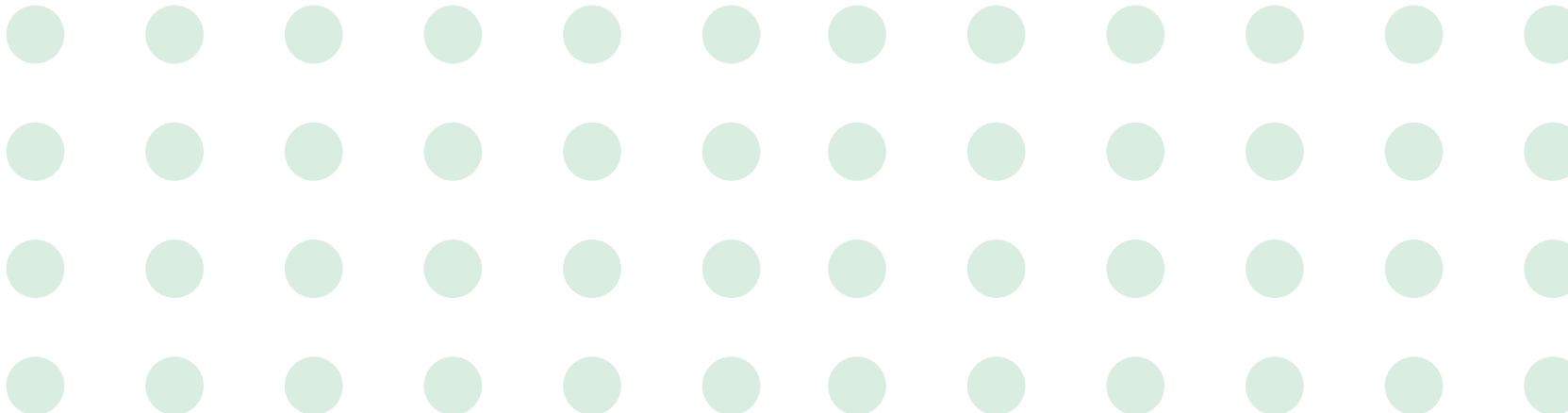
The Kilsyth Community Board covers Council ward 1. A detailed area profile for Kilsyth can be accessed [here](#)

The local and strategic priorities outlined within this plan provide a focus for the work of the Community Boards and engagement with communities.

The Kilsyth Community Board is community led and includes representation from

- Local community and voluntary sector
- Local ward councillors
- Senior council officers
- Police Scotland
- Scottish Fire and Rescue
- NHS Lanarkshire
- VANL

As well as core local groups membership also reflects the strength and diversity of the local community and there is effort to ensure that seldom heard groups have a voice. Any member of the community can attend Community Board meetings and meetings are chaired by a local community representative.





the plan  
for kilsyth

# The Plan for Kilsyth

The plan for Kilsyth has been coproduced between local community representatives, voluntary organisations and local public sector agencies.

In addition to taking into consideration the facts about Kilsyth, this plan is based on an understanding of the strengths and resources of the area to ensure that any action or investment reflects the unique circumstances of Kilsyth.

Several methods and tools are used to continue to understand and work with communities in the ongoing development and delivery of local solutions linked to local circumstances, challenges, and opportunities. For example

- **Community Asset Mapping**- to understand community strengths and resources (not just building based assets) and that communities are able to work with public agencies to develop and deliver action. A community asset can include anything of value to a community for example buildings and spaces, community organisations, businesses, skills, and experience of local people.
- **Coordinated engagement** plans using a range of tools to ensure that the right people are involved at the right times and that the views of a wide sector of the community are listened to.

- Supporting community groups and organisations to consider approaches to [Community Ownership](#)
- **Participatory budgeting** approaches to ensure that local people can have a say in how resources are used to support what is important to them.
- Community and voluntary sector **Capacity Building** to ensure that local people and organisations can participate as key and equal partners.
- Support for communities to take advantage of opportunities to access **resources** through public sector investment such as Community Grants, Local Development Plan and Community Benefit as well as opportunities to attract additional grant funding.
- Working to build a strong social economy and sustainable approaches to **Community Wealth Building**

Plans were coproduced with Community Boards supported by an extensive community and stakeholder engagement programme.

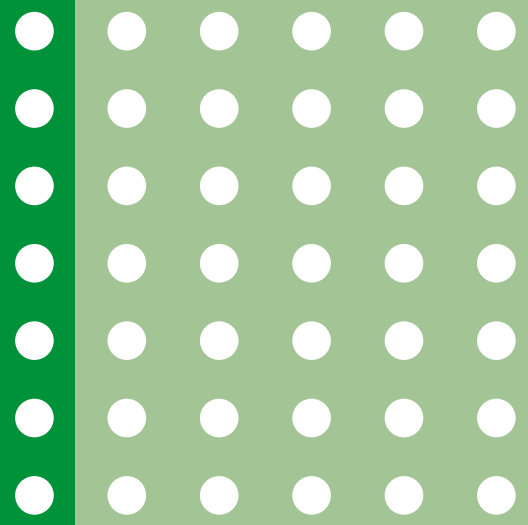
- Community Survey
- Stakeholder sessions
- Community Listening events

- Elected Member Engagement
- Targeted engagement with ‘seldom heard’ voices
- Youth engagement

For further detail on any element of community engagement please contact [communitymatters@northlan.gov.uk](mailto:communitymatters@northlan.gov.uk)

Community Engagement does not stop with identifying the priorities. Engagement is an ongoing and evolving process and will be built into the actions to support achievement of outcomes for each priority ensuring that there is a focus on the listening to the voices of those who are ‘seldom heard’ and those experiencing highest levels of inequality within our communities. Ongoing engagement should inform how the priorities evolve and accountability for any decision making through community boards, elected members and senior leaders.

All engagement should reflect the [National Standards for Community engagement](#) the requirements of the [Community Empowerment \(Scotland\) Act 2015](#) and the [North Lanarkshire Framework for Working with Communities](#)



# kilsyth priorities

# Kilsyth Priorities

The Kilsyth Community Board has worked with local organisations to analyse data and feedback from community engagement activity to agree priorities for the area

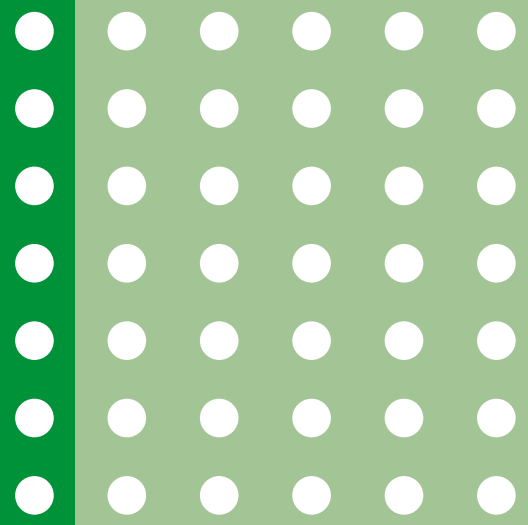
- **Digital Inclusion**
- **Food and Financial Insecurity**
- **Health and Wellbeing**
- **Improving the environment with a focus on Kilsyth Town Centre**
- **Youth Engagement**
- **Public and Community Transport**
- **Targeted action within identified communities across the board area**

There is commitment to work with Community Boards around these key priorities to ensure appropriate local and targeted engagement and that

- the priorities identified within this plan are reflected in wider activity
- communities have an opportunity to engage at all stages
- any investment associated with these priorities brings direct benefit to local people

The plans will be delivered in partnership between the local Community and Voluntary and Public Sector agencies and should ensure approaches that reflect.

- Targeting of resource to communities experiencing highest level of inequality
- Shared resource and partnership working
- Participatory budgeting and joint resourcing



# digital inclusion



# Digital Inclusion

Local people want to work with public and voluntary sector partners to ensure that digitisation provides opportunities for greater participation, empowerment, and access to services. There is a need to ensure that local people have the skills, facilities and means to access digital opportunities if they choose to and know how and where they can receive support.

## Why is it a priority?

We understand the need for digital opportunities for communities to participate and access services. We want local people to be able to benefit from improved digital infrastructure and opportunities in a way that enhances their lives, but we recognise that not everyone has the same access, skill, or desire to navigate digital approaches. Cost can be a barrier to digital inclusion as can quality infrastructure and capacity and we want to remove these barriers.

## We will...

In order to inform a long-term digital action plan for Kilsyth initially we will

- Identify public access Wi-Fi/ I.T. within the board area
- Investigate the quality of connectivity within the Kilsyth area, local digital infrastructure, and gaps in service/local need
- Work with key partners to understand current approaches and support services for communities
- Ensure Kilsyth Community Board is represented on Driving Digital Locally community 'subgroup'
- Undertake mapping of local organisations supporting digital inclusion
- Establish short life group to agree local and community led action as well as links to Digital NL programme priorities (made up of local organisations with skills/expertise)
- Map digital opportunities for engaging local communities with the Community Board

## What are we trying to improve?

- Digital skills
- Digital access
- Confidence
- Digital infrastructure
- Affordability

## What does success look like?

Evidence from data and engagement with communities will tell us that local people can take advantage of digital opportunities in a way that improves their lives and makes it easier for them to engage with and access a range of services. Local people will not face barriers to digital inclusion



food and  
financial  
insecurity

# Food and Financial Insecurity

Local people are concerned about the impact that financial insecurity can have on individuals and their families.

Financial insecurity can affect many areas of a person's life and the symptoms of financial insecurity can impact on physical and mental health, life choices or control over your future. If people can easily access support and assistance to tackle their immediate financial challenges, there is an opportunity for them to benefit from services and supports than can impact on their quality of life and options longer term.

## Why is it a priority?

Tackling poverty is the long-term ambition for North Lanarkshire. Living in poverty impacts negatively on many areas of a person's life and prevents them from achieving their full potential. Giving people support to tackle the immediate financial challenge that they face can empower them to consider how they can improve other areas of their lives to assist them out of or prevent poverty and the long-term consequences associated with this. We want to ensure that the people of Kilsyth can access support to ensure that they can take advantage of opportunities to improve their lives. We want to ensure that action is targeted to helping those who need it most.

## We will...

- Link to the North Lanarkshire Tackling Poverty Strategy and localised voluntary organisations such as but not exclusive to the Foodbank and Community Pantry. We will gain an understanding of poverty and financial difficulty in Kilsyth and identify associated local actions taking into consideration the role of local organisations and any emerging financial security specific activity that can/will be delivered locally.
- Map out existing Kilsyth activity relating to financial security and identify any barriers or gaps through use of available data from current sources including the tackling poverty strategy and Covid related support mechanisms.
- Work within existing community networks and identify the key messages and information that can be delivered to increase awareness of support and reduce stigma associated with poverty through local mechanisms.

## What are we trying to improve?

We will work with the Councils Financial Inclusion Team to establish a baseline of information relating to financial difficulty and access to info/services including

- improved awareness of and access to financial support
- Reduced numbers of people in Kilsyth living in poverty
- Reduced number of children in Kilsyth living in poverty
- People feel that they can access services without barriers or stigma

## What does success look like?

Local people have access to a range and choice of financial supports and opportunities that meet their needs at a given time in their lives. No family or individual in the Kilsyth area experiences disadvantage because of poverty. We have a clear set of locally delivered actions that compliment and support the North Lanarkshire tackling poverty strategy



health and  
wellbeing

## Health and Wellbeing

Local people need access to a range of health and wellbeing services as well as information and activities to support positive lifestyle choices that can impact on their life circumstances and quality of life.

Improved access to information and services to enable people to access services suited to their needs is important and communities should have the opportunity to participate and have their say in health and wellbeing and health and social care services for people across the Kilsyth area.

### Why is it a priority?

We want to work with NHS Lanarkshire Health and Social Care NL and Voluntary Sector agencies to ensure that services meet the needs of people living in Kilsyth. We want to understand how decisions are made, existing services provision and be able to influence future and we want to ensure that local people know about services and how to access them

### We will...

Work with local organisations to continue building links/consultations with NHS Lanarkshire with the purpose of: -

- Ensuring that any local engagement /consultation is coordinated and targeted appropriately to Kilsyth Community Board area
- Undertake an audit and to better understand existing Health, Mental Health & Social Care groups and programmes in place across all age groups and settings within the Board area
- Liaise with the Primary and Secondary Schools to determine any gaps in counselling and mental health activity because of Covid-19
- Review and identify improvement actions associated with access to Health provision in Kilsyth.
- Investigate the effect of working from home during and after Covid-19 on mental health.

### What are we trying to improve?

Mapping activity and assessment of data will be used to establish a baseline and targets for improvement linked to national health improvement targets

### What does success look like?

Local people have easy and efficient access to a range of health and wellbeing interventions and opportunities that meet local and individual need. They are aware of how to access services and know how and where to highlight any barriers, concerns, or areas for improvement.

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improving the  
environment  
with a focus  
on kilsyth  
town centre

# Improving the environment with a focus on Kilsyth Town Centre

Kilsyth and the Kelvin Valley offers some of the Central Belts most attractive scenery and provides a wide range of accessible attractions. Kilsyth is the main town and the centre for services within the Board area.

It is vital to strengthen the vision for Kilsyth town centre to secure additional support for environmental enhancements. We should build on the successful partnerships with local groups to support engagement in the delivery of projects and identify projects that address local priorities.

## Why is it a priority?

We want to promote and increase use of the Kilsyth town centre and promote tourism across the wider community board area. We want to ensure that the uniqueness of Kilsyth and the Kelvin Valley is understood and promoted to attract local people who choose to live, learn, work, invest in and visit Kilsyth.

## We will...

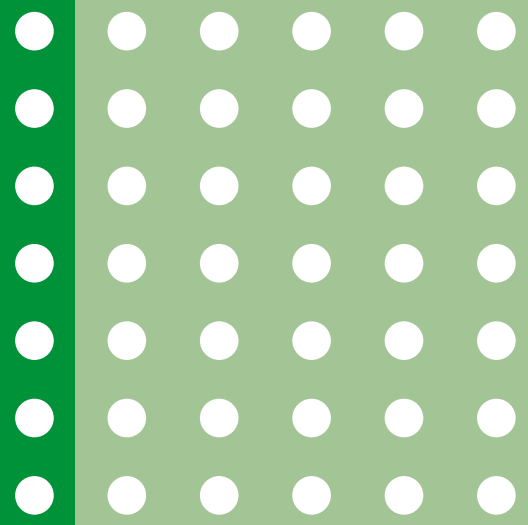
- Identify areas within the villages and communities requiring attention and agree clear action for each
- Prepare Tourism plan for Kilsyth/Kelvin Valley
- Work with the Council and partners to develop a shared Management Plan for Colzium Lennox Estate
- Support delivery of existing Village Action Plans
- Implement Connecting Kilsyth Project
- Support localised environmental campaigns and improvements (including planting, signage, footpaths, fly tipping and the impact of derelict properties
- Ensure that any local activity fits with and supports the Kilsyth Town Vision and the Open Space Strategy
- Work towards implementing a practical clean-up campaign for Kilsyth Town Centre

## What are we trying to improve?

- Use of Town Centre
- Increase number of visitors to Kilsyth and surrounding areas for leisure and recreational purposes
- Develop a coordinated community, voluntary and statutory sector approach to environmental improvements, management, and maintenance

## What does success look like?

An integrated plan for promoting Kilsyth as a town to visit for leisure and recreation purposes as well as to access a range of local amenities and services for residents.



youth

engagement



# Youth Engagement

We want to ensure that there are no barriers to young people having their voices heard and that local young people feel part of their community and can play a key role in supporting local action to improve their lives and the lives of others in a way that suits them.

## Why is it a priority?

We understand that while young people sometimes have specific needs, they are also part of the wider community. We want to ensure that the voices of the young people of Kilsyth are heard. We want young people to be part of the debate, decisions, and solutions in Kilsyth

## We will...

- Work with the local Youth Forum and MSYP's to consider what we already know about young people in the Kilsyth Board area and any gaps in knowledge
- Identify where there is a need for further community engagement with young people and identify any local actions for working with local young people
- Agree with the local Youth Forum how the Community Board can ensure they are supported with wider local action
- Work with the local Secondary Schools covering the Community Board area to promote young people's involvement in their community.

## What are we trying to improve?

We will work with the local Youth Forum to assess local information and develop localised targets reflecting the national youth work outcomes including

- That, Young People are confident, resilient, and optimistic for the future
- That, Young people express their voice and demonstrate social commitment
- That, Young people broaden their perspective through new experiences and thinking

## What does success look like?

Local Young People feel listened to and that they are part of their wider community. There is a balance between a range of clear and understood processes for local young people to have their voices heard and influence decisions affecting their lives and targeted approaches to engaging with seldom heard young people in a way that suits their circumstances and needs at a given time and reflects the diversity of young people in Kilsyth.



public and  
community  
transport

# Public and Community Transport

Local people need access to a range of, sustainable, and affordable transport options to assist them to access services, leisure opportunities, local amenities, and opportunities to enhance their quality of life.

This is particularly relevant to lower income families and those with accessibility issues. There needs to be a balance between good quality public transport, community transport and active travel options that are interlinked

## Why is it a priority?

We want to ensure that local people can use a range of safe, responsive, and flexible transport options to enable them to access the services in Kilsyth and the wider area that they require to lead full and healthy lives. We do not want transport to be a barrier to local people being able to take up opportunities to enhance their lives

## We will...

Establish a local community, voluntary, and public sector partnership approach to ensure that all action and plans relating to improved transport for local people are connected and that progress is reported through the local Community Boards. Agree local community led action

- Identify local and strategic plans and identify delivery partners and leads
- Assess local information through discussions and identify further engagement required to agree action
- Agree clear actions and delivery responsibility

## What are we trying to improve?

Baseline information will be established to identify local targets for

- Improved satisfaction with and knowledge of transport links to access services
- Increased number of transport options including community transport for local people
- Increased awareness of transport options

## What does success look like?

Local people in the Kilsyth Board area have access to a range of public and community transport options to assist them to use a range of social opportunities, services, and activities. Transport is not a barrier to local people accessing a range of services and opportunities to enhance their lives and they have a clear process for addressing any transport related challenges that may arise.



targeted action  
within identified  
communities  
across the  
board area

# Targeted action within identified communities across the board area

This priority has a thematic and targeted focus across the board area. We are particularly concerned about communities who have been heavily affected by Covid 19 and the health and community inequalities which have been highlighted as a result of the pandemic.

**Although there is a focus on higher level SIMD (Scottish Index of Multiple Deprivation) communities there is a far wider reach of population through data and evidence of challenges that requires agencies and communities to work together.**

Targeted actions will support residents in areas that are more likely to experience health and social inequalities within the board area. Building on the assets across the board that currently exist and along with the community led and partnership efforts to date we want to ensure support is provided to areas suffering the most inequality. This is whilst recognising the rural nature of this board and the thematic focus of inequality and challenges faced by communities.

## Why is it a priority?

We recognise that there is a need for targeted approaches in some communities where evidence tells us that people are more likely to experience inequalities than others. As a Community Board we have a responsibility to ensure that action is taken, and partnership resources are prioritised to improve life opportunities. We recognise our role as a board in supporting the priorities identified through a partnership approach and identifying any gaps especially for those who are the hardest to reach within the community.

## We will...

Support the development of a joint community planning approach at identified neighbourhood levels to ensure those hardest to reach can participate, influence, and take action to ensure that priorities and associated action benefit them. We will do this through

- Targeted action to build the capacity of local organisations to enable them to take local action and ensure the voices of residents are heard through Community Board decision making processes
- Enable local people to ensure they have their voices heard to influence local investment and service provision (TPFNL)
- Undertake activity as required to help us understand local communities, assets, challenges, and opportunities

## What are we trying to improve?

Through Community Asset Mapping and assessment of existing priorities, data and approaches a baseline will be established, and local targets will be agreed, actioned, and monitored on a regular basis.

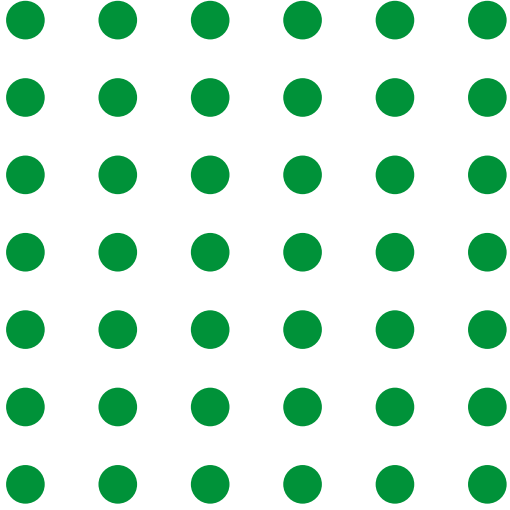
- Monitoring and evaluation procedures and sharing of information at Kilsyth Community Board.
- Localised actions agreed between partners monitored for progression and reporting quarterly

## What does success look like?

A shared set of partnership actions targeted to high lever SIMD communities and those identified through thematic and other planned approaches. We want to ensure that local community assets and resources are targeted to ensuring that people living the wider board area can take advantage of opportunities, services and activities aimed at improving their lives and that they are in the best position to benefit from investment associated with the vision for North Lanarkshire

**Detailed progress with action associated with these priorities will be reported regularly to the Kilsyth Community Board. For further information please email [communitymatters@northlan.gov.uk](mailto:communitymatters@northlan.gov.uk). Community Board information and papers can be accessed [here](#)**

The logo features the word 'KILSYTH' in large, bold, white capital letters. To its right is a white speech bubble containing the words 'MY' and 'KILSYTH' stacked vertically in green capital letters.



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