



## Local Outcome Improvement Plan



**NORTHERN  
CORRIDOR**



**LIVE HERE**

••••• foreword

# NORTHERN CORRIDOR





# foreword



The production of this Local Outcome Improvement Plan (LOIP) is a significant step towards improving the environment for the communities within the Northern Corridor. It will be essential that North Lanarkshire Council, NHS Lanarkshire, Police Scotland, Scottish Fire and Rescue Service, and other public sector organisations work together with our local communities and voluntary groups to make improvements in the Northern Corridor.

This plan outlines the local priorities for the Northern Corridor based on local needs and opportunities for the local communities to influence the development and delivery of services until 2027. This plan will be flexible over its time span to allow for developing better services and provisions in our communities and will therefore be under constant review. The LOIP will:

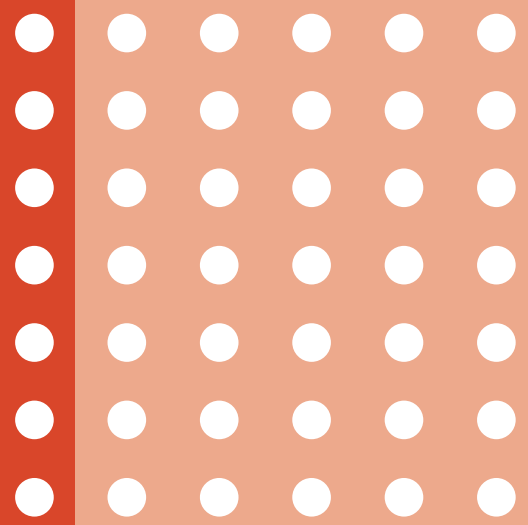
- **Provide a focus for the work of the Northern Corridor Community Board.**
- **Ensure that the communities within the Community Board area will have the opportunity to develop and benefit from the vision set out in the Plan for North Lanarkshire.**
- **Set out the priorities of various communities and organisations, monitor actions and reward success with their implementation.**

We must build on our local communities and existing voluntary organisations making sure that the Northern Corridor is in the best position to benefit from the opportunities that will arise from implementation of the Vision for North Lanarkshire. This plan shows how local government and public organisations can work together with our communities to make the area a better place to live, learn, work, invest and visit.

It is my pleasure to work both in developing this plan and ensuring that the plan changes along with local needs. I am also looking forward to working with everyone to ensure that action is taken to implement the details set out in the plan.

**Chairperson of Northern Corridor  
Community Board**





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the vision for  
north lanarkshire





## The vision for North Lanarkshire

[The Plan for North Lanarkshire](#) sets out an ambitious vision for the people who **LIVE**, **LEARN**, **WORK**, **INVEST** in and **VISIT** North Lanarkshire. The ambitions within the plan are big in relation to achieving inclusive growth via large scale regeneration and infrastructure improvements. We need to ensure that the opportunities that this brings puts local people first to maintain and improve facilities, services and supports.

Local people and communities have a significant part to play in developing and delivering the priorities within the plan and there is a need to ensure that they are involved in the decisions that affect them. A strong and supported community and voluntary sector is crucial in enhancing this.

The plan for North Lanarkshire provides an opportunity for local people to benefit from investment programmes such as

- [Town and Community Hubs](#)
- [Redesign of parks and greenspaces](#)
- [Town visions](#)
- [Homes for the future](#)
- [Digital NL](#)

Several cross-cutting priorities and strategies provide an opportunity for improving the lives of local people at a locality level and ensuring that the focus remains on inclusive growth and tackling inequalities.

These include:

- [Towards a Fairer North Lanarkshire - Tackling poverty strategy](#)
- [Lanarkshire Equality Strategy](#)
- [Digital North Lanarkshire](#)
- [CLD Partnership Plan 2021-24](#)
- [Lanarkshire Mental Health Strategy](#)
- [Community Safety Strategy](#)
- [Act Now North Lanarkshire](#)
- [Public Health Priorities](#)
- [Voluntary Action North Lanarkshire](#)

A detailed data profile for the Northern Corridor can be accessed [here](#)

In order to enhance delivery around specific priorities identified for the Northern Corridor it is crucial that ongoing development and implementation will support and encourage local empowerment and participation and provide real opportunities for coproduction, codesign and local accountability reflecting local need and building on local assets. Additionally, engagement with communities around development of this plan was during the Covid-19 pandemic and therefore approaches to recovery and renewal are threaded throughout the priorities and areas of action.



## Community Planning in North Lanarkshire

Community Planning describes how public sector agencies work in partnership with the community and voluntary sectors to plan, resource and deliver approaches aimed at improving the lives of local people with a focus on outcomes. The North Lanarkshire Partnership (NLP) Strategic Leadership Board is the Community Planning Partnership for North Lanarkshire and is made up of officer and elected leadership from the following:

- North Lanarkshire Council
- NHS Lanarkshire
- Police Scotland
- Scottish Fire and Rescue Service
- Scottish Enterprise
- Voluntary Sector Partnership

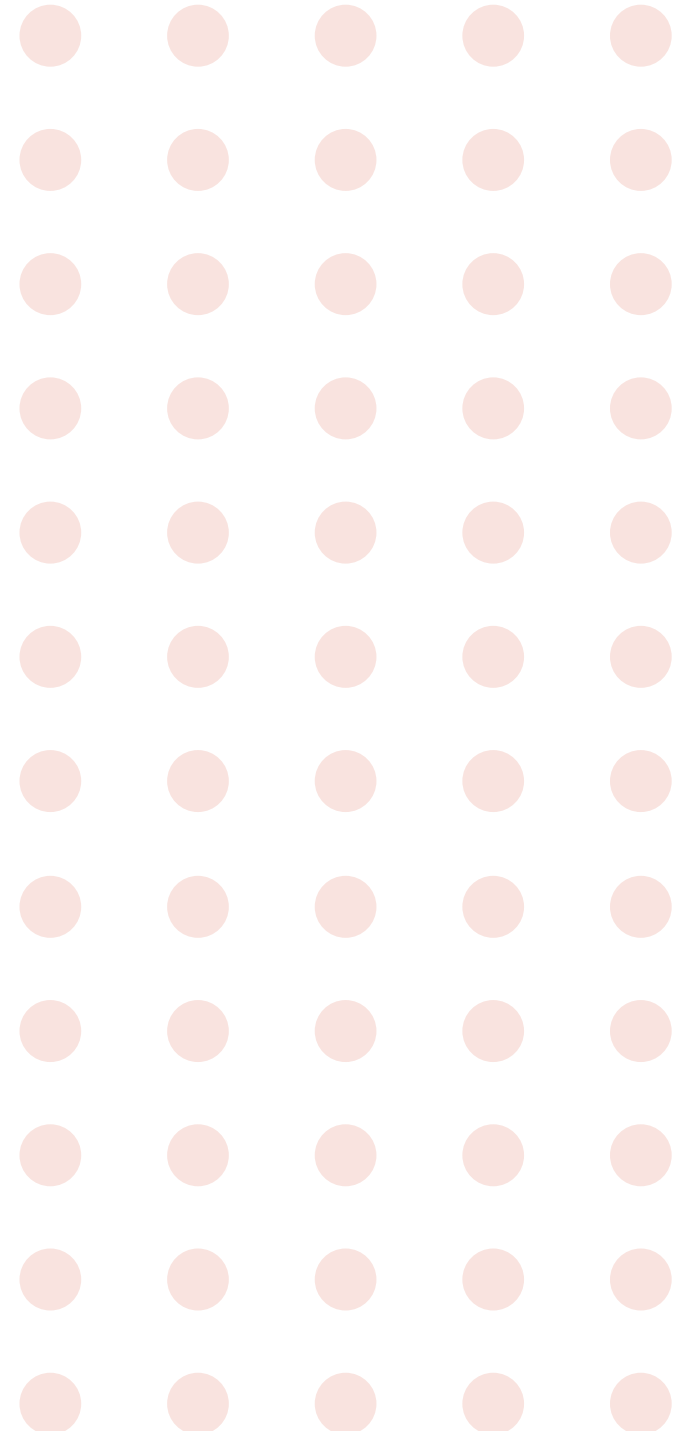
The [9 Community Boards](#) provide governance for Community Planning at a locality level and are supported by officers from across the partnership to deliver actions to address locally identified priorities.

Part 2 of the [Community Empowerment \(Scotland\) Act 2015](#) outlines additional duties on Community Planning partners to develop, support and publish strategic and locally targeted plans aimed at improving outcomes for communities with a particular focus on use of shared resource to reduce inequalities. All Community Planning partners have signed up to the Plan for North Lanarkshire as the main articulation of shared partnership priorities for North Lanarkshire, however in addition the NLP Strategic Leadership Group has identified 3 priorities that they will specifically focus on:

- Community Empowerment
- Mental Health and Wellbeing
- Climate Change

Development of the Town and Community Hubs is seen as a key driver underpinning and supporting each of these strategic priorities.

The requirements around Locality Planning are met through the 9 Local Outcome Improvement Plans (LOIP's). Governance for delivery of the LOIPs sits within the remit of the Community Boards at a locality level and through the NLP Community Empowerment priority at a leadership level.





# Working with Communities – The North Lanarkshire approach

The [Community Empowerment \(Scotland\) Act 2015](#) has been a key catalyst in providing a focus for improving approaches to engagement and participation seeking to empower communities, giving them more of a say in how public services are planned and delivered.

To support the delivery of the ambition within [TPFNL](#) the [North Lanarkshire Framework for Working with Communities](#) reflects a commitment to working with communities across a spectrum of engagement opportunities and approaches that are dependent on the circumstances and needs of a particular community based on the following set of guiding principles:-

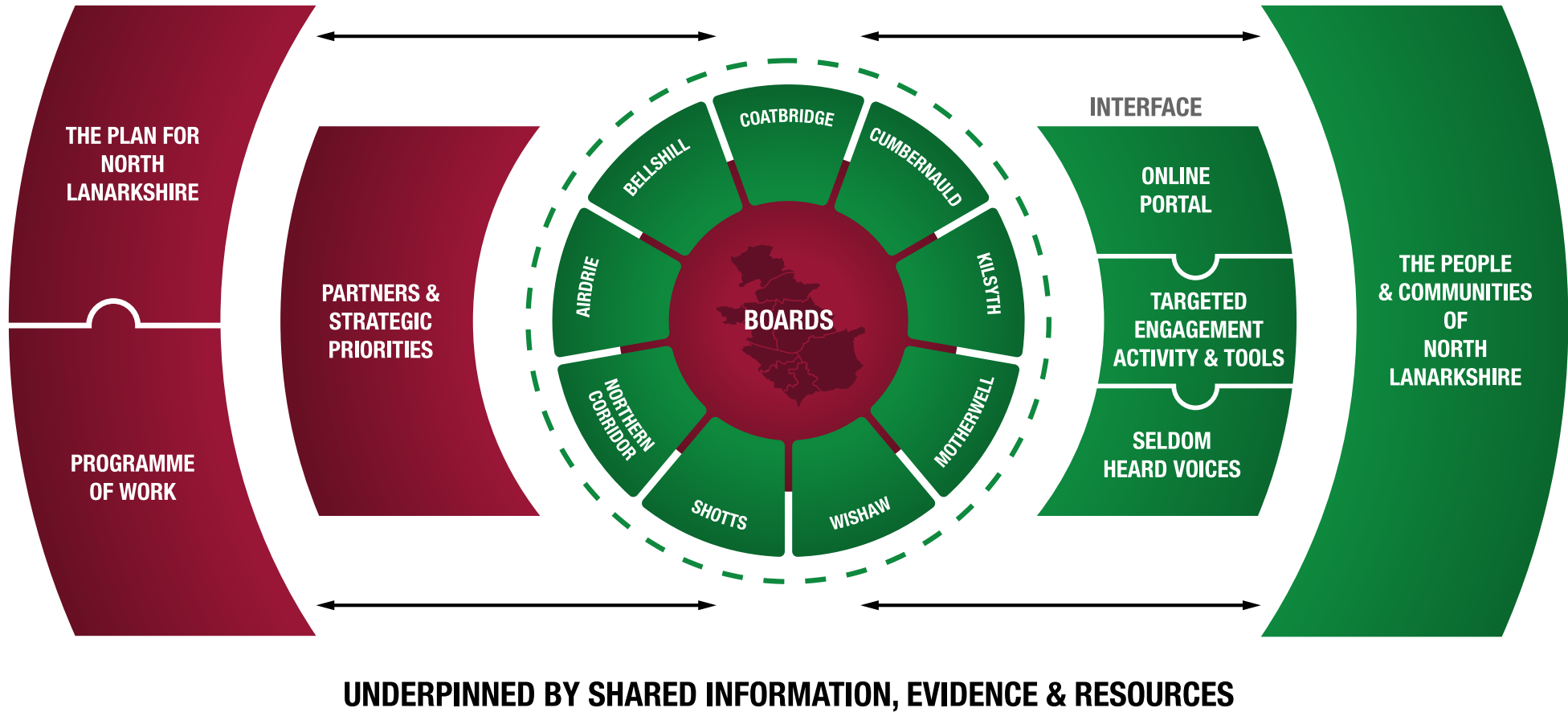
- dialogue with communities should seek to encourage self-determination in terms of approaches and delivery
- identifying and supporting community assets.
- empowering local communities to make, act on and take ownership of decisions of relevance to them

- promoting a culture of service delivery and decision making that is tailored to the needs and unique circumstances of communities
- build on relationships between the public and voluntary sector and their networks to ensure that those supporting delivery are best placed to do so dependent on the priority for that community of interest or geography
- maintain a focus on the vision for North Lanarkshire delivery and meaningful outcomes for communities
- develop a relationship with people and communities as stakeholders based on trust, honesty, and co-operation
- reflect communities as an equal partner in making North Lanarkshire the place to Live, Learn, Work, Invest, and Visit
- listening to communities
- decision making that is based on use of information from stakeholders and available business intelligence
- redistribution of resource through ensuring that communities experiencing highest levels of inequality and deprivation have targeted opportunities to shape and benefit from investment

Working positively with communities requires the development of a relationship based on **TRUST** ensuring that:

- any engagement approach is **T**imeous
- we involve and hear the voices of the **R**ight people
- the purpose of the engagement is **U**nderstood
- engagement fosters a sense of **S**hared responsibility
- the process is **T**ailored to circumstances.

## North Lanarkshire Participation Model



## Locality Governance and decision making

The Northern Corridor Community Board is a mechanism for bringing local communities together with voluntary and statutory agencies to provide local leadership for community engagement and participation. The Board provides meaningful opportunities for local community engagement and participation to influence priorities, service design and delivery. The Board is committed to ensuring that seldom heard voices are encouraged to participate and are supported to engage and influence the decision-making process in localities.

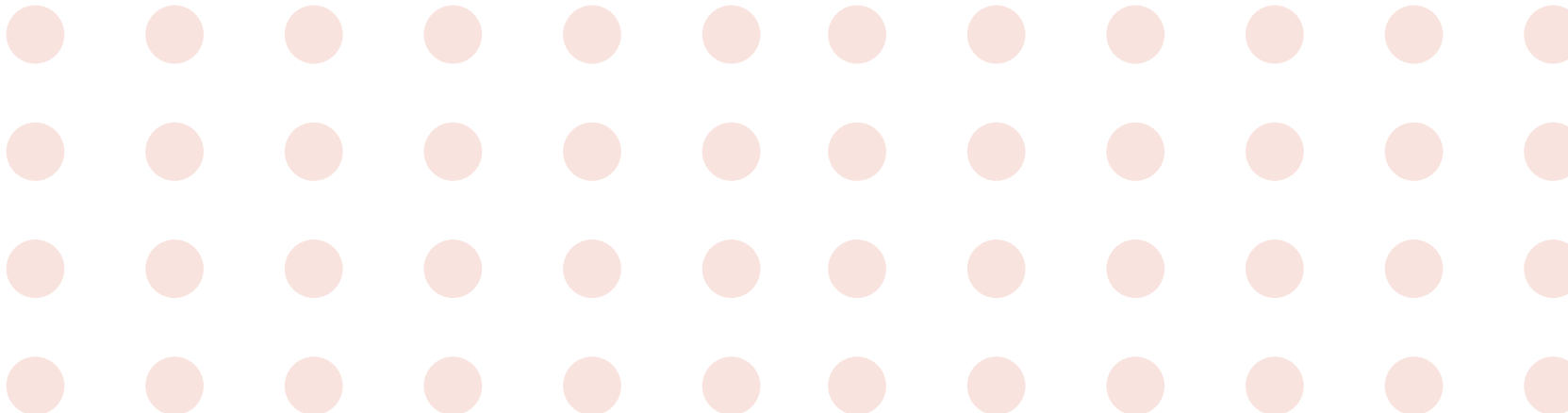
The Northern Corridor Community Board covers Council Wards 5 and 6. A detailed area profile for the Northern Corridor can be accessed [here](#).

The local and strategic priorities outlined within this plan provide a focus for the work of the Community Boards and associated engagement with communities.

The Northern Corridor Community Board is community led and includes representation from

- Local community and voluntary sector
- Local ward councillors
- Senior council officers
- Police Scotland
- Scottish Fire and Rescue
- NHS Lanarkshire
- VANL
- Health and Social Care North Lanarkshire

Membership also reflects the strength and diversity of the local community and there is effort to ensure that seldom heard groups have a voice. Any member of the community can attend Community Board meetings and meetings are chaired by a local community representative.





development of  
the loip and  
local priorities

# Development of the LOIP and local priorities

The plan for the Northern Corridor has been coproduced with input from local community representatives, organisations and local public sector agencies.

Taking into consideration the facts about Northern Corridor this plan is based on an understanding of the strengths and resources of the area to ensure that any action or investment reflects the unique circumstances of the Northern Corridor. Several methods and tools are used to continue to understand and work with communities in the ongoing development and delivery of local solutions linked to local circumstances, challenges, and opportunities. For example:-

- **Community Asset Mapping**- to understand community strengths and resources (not just physical building-based assets) and that communities are able to work with public agencies to develop and deliver action
- **Coordinated engagement** plans using a range of tools to ensure that the right people are involved at the right times and that the views of a wide sector of the community are heard
- Supporting community groups and organisations to consider approaches to [Community Ownership](#)
- **Participatory budgeting** approaches to ensure that local people can have a say in how resources are used to support what is important to them

- Community and voluntary sector **Capacity Building** to ensure that local people and organisations can participate as key and equal partners
- Support for communities to take advantage of opportunities to access **resources** through public sector investment such as Community Grants, LDP and Community Benefit as well as opportunities to attract additional grant funding
- Working to build a strong social economy and sustainable approaches to **Community Wealth Building**

## Community and stakeholder engagement in development of local plans

This plan was coproduced by public sector agencies and the local community and voluntary sector. This was aligned to the Northern Corridor community board following an extensive community and stakeholder engagement programme which included:-

- Community Survey
- Stakeholder sessions
- Community Listening events

- Elected Member Engagement
- Targeted engagement with 'seldom heard' voices
- Youth engagement

For further detail on any element of community engagement please contact [communitymatters@northlan.gov.uk](mailto:communitymatters@northlan.gov.uk)

## Ongoing Community Engagement

Community Engagement does not stop with identifying the priorities. Engagement is an ongoing and evolving process and it will be built into the actions to support achievement of outcomes for each priority. There should be an ongoing focus on listening to the voices of those who are 'seldom heard' and those experiencing highest levels of inequality within our communities. Ongoing engagement should inform how the priorities evolve and accountability for any decision making through community boards, elected members and senior leaders

All engagement should reflect the [National Standards for Community engagement](#) the requirements of the [Community Empowerment \(Scotland\) Act 2015](#) and the [North Lanarkshire Framework for Working with Communities](#)



northern  
corridor  
priorities



## Northern Corridor priorities

The Northern Corridor Community Board has worked with local organisations to analyse data and feedback from community engagement activity to agree priorities for the area

These include-

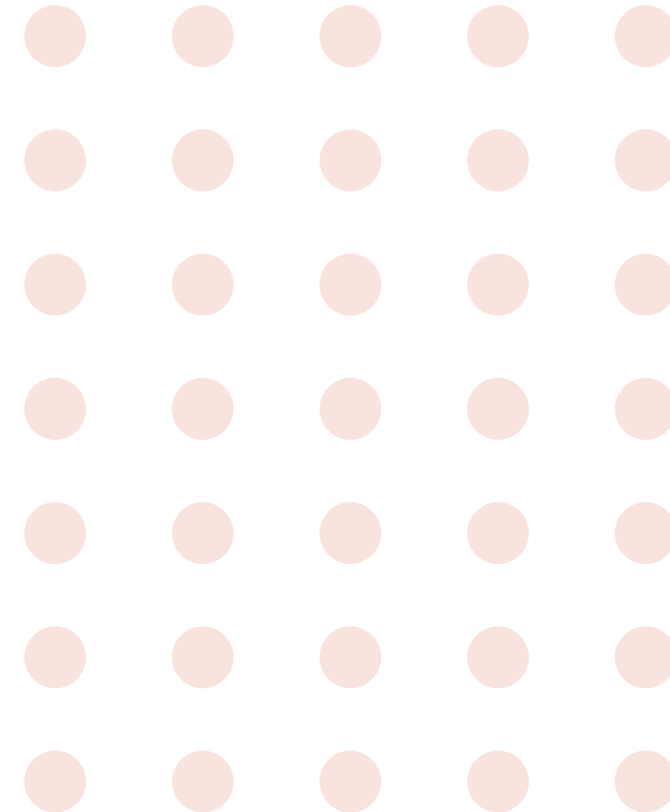
- **Health Inequalities**
- **Children and Young People**
- **Social Integration and Inclusion**
- **Community Transport**
- **Moodiesburn West**
- **Building local relationships, trust, and communication**

There is a clear commitment from the North Lanarkshire Partnership to work together with the Northern Corridor Community Board concerning these key priorities. This will ensure appropriate targeted engagement with the intention that:-

- the priorities identified within this plan are reflected in wider activity
- communities have an opportunity to engage at all stages, and
- any investment associated with these priorities brings direct benefit to local people

This plan will be delivered in partnership with the local Community and Voluntary sector and Public agencies and should implement approaches that reflect:

- Targeting of resources to communities experiencing the highest level of inequality
- Shared resource and partnership working, and
- Participatory budgeting and joint resourcing







health  
inequalities

# Health Inequalities

Local people need access to a range of health and wellbeing services as well as information and activities to support positive lifestyle choices that can impact on their life circumstances and quality of life.

Improved access to information and services to enable people to access services suited to their needs is important and communities should have the opportunity to participate and have their say in health and wellbeing and health and social care services for people across the Northern Corridor area.

## Why is it a priority?

We want to work with NHS Lanarkshire, Health and Social Care NL and Voluntary Sector agencies to ensure that services meet the needs of people living in the Northern Corridor. We want to understand how decisions are made, existing services are provided and how to influence future provision and we want to ensure that local people know about services and how to access them

## We will

In collaboration with the community of the Northern Corridor, Health and Social Care Partnership and the Northern Corridor Community Board we will:

- Take a comprehensive approach to identifying and addressing health inequalities to improve health and wellbeing outcomes for the most vulnerable.
- Assess health needs through continued consultation and open dialogue.
- conduct a comprehensive survey which identifies the range of services and service delivery accommodation.
- Identify the resources for effective healthcare delivery.
- Identify resources and assets for promoting health and wellbeing.
- Develop and implement a strategy for community action and prioritise responsibility for specific outcomes.
- Partnership working to improve the mental and physical health outcomes of our most vulnerable communities and individuals. community cohesion and trust.
- community resilience and community participation.
- health literacy and increase the ability of people to self-manage their own health and wellbeing
- information on where and how to access health and social care services
- open and transparent communication channels around health-related decisions based on available and relevant information.

## What are we trying to improve?

- reducing the negative impacts of health inequalities on communities
- community participation and community resilience.
- trust and transparent relationships with communities and statutory partners.

## What does success look like?

- Improved health and wellbeing outcomes for identified communities of interest.
- People feel empowered and engaged in decision making across their community.
- Confidence and trust has developed across the board.



children and  
young people

# Children and Young People

We want children and young people in the Northern Corridor to have their voices heard and feel part of their community.

We want to identify what local young people need and work together as a community and with statutory agencies to raise awareness of existing services and ensure the provision of local, accessible, affordable youth work services for children and young people. We want to improve opportunities for all young people, but recognise that there is a need for tailored approaches to engage with young people who are more likely to experience inequalities and who are less likely to be heard through mainstream approaches. As well as young people from protected characteristic groups we know from evidence that Moodiesburn West remains a priority area and we want to build on the work of the community in this area highlighted in the Moodiesburn Community Action Plan develop targeted actions for children and young people in this area. Health inequalities have far reaching community issues across the Northern Corridor and this and other priorities are reflective of that and will be a vital part of supporting children and young people to thrive.

## Why is it a priority?

Young people are part of our community and we want their voices to be heard in decision making that affects them now and in the future. This needs to be done in a targeted way to ensure that those young people whose voices are 'Seldom Heard' have such an opportunity and are supported to contribute. We want our young people to have access to services and activities that will support them at different stages of their lives.

## We will...

Work with the local youth forum and MSYP's to;

- Engage with local schools and encourage pupil participation and parent council involvement to identify opportunities to respond and facilitate the needs of local children and young people.
- Consider what we already know about young people in the Northern Corridor and what we do not know and identify where there is a need for further engagement with young people
- Work with the NLC Youth Work Team and local voluntary and community led organisations to agree actions for improving access to services and activities for local young people
- Agree with the local youth forum constructive ways as to how the community board can ensure they are supported with wider local action
- Identify local youth 'champions' and work with them to build local capacity to support community led youth engagement and action
- Build capacity in communities to expand children and young people's services.

## What are we trying to improve?

- Youth participation

- Number of local actions and debates led by young people
- Number of issues highlighted by young people and those addressed and progressed
- Increased awareness amongst young people of the ways that they can get involved in their communities
- Increase in youth focussed activity and uptake from young people from Moodiesburn West
- Increased participation in decision making structures or priorities/programmes influenced by targeted engagement and involvement of children and young people
- Increased opportunities and activities for children and young people
- Health Inequalities

## What does success look like?

- All children and young people in the Northern Corridor have access to the support and information they require to ensure that they can through the pathway of their choice, benefitting equally in the planned investment and economic growth for North Lanarkshire and
- No child or young person in the Northern Corridor experiences disadvantages as a result of of poverty.



social  
integration  
and inclusion

## Social Integration and Inclusion

We want the Communities of the Northern Corridor to be places where people feel welcome and included and where people have the information, skills and support required to help them to take advantage of social, recreation and developmental activities to enhance their quality of life regardless of age, background and circumstances.

We want to understand the diversity of our community and identify any barriers (including digital barriers) that people face to inclusion. We will work with local organisations to promote and where required develop local social integration opportunities for all but specifically relating to:

- Young people
- The elderly population
- Older people
- Those living with disabilities (both physical and mental)
- Carers
- BAME Community
- Wider board issues including pollution and cross border health services.

### Why is it a priority?

We want local communities to feel empowered and able to access services that meet their needs and enhance their lives at different stages. We know that there are challenges for some parts of the community in accessing services and integration opportunities within the Northern Corridor. We want to gain a better understanding of opportunities for enhanced social integration and any action that is required to remove barriers. Communities

are made up of individuals, neighbourhoods and interest and identity groups. One size does not fit all, and we need approaches that reflect the diversity of our community and allow people to participate when and how they choose. We want local people to be able to influence, shape and deliver local integration opportunities.

### We will...

- Undertake local community asset mapping to identify social integration/ inclusion opportunities/ organisations/groups/initiatives
- Work with local organisations and public sector agencies to develop a local action plan for
- Promote existing social integration opportunities
- Remove barriers to access
- Ensure local delivery of activity and action (i.e., lifelong learning, intergenerational skills sharing, mentoring, befriending, digital skills, confidence building and decision making)
- Undertake action to better understand the impact of pollution and agree local improvement actions.

### What are we trying to improve?

1. Reduced numbers of people reporting that they feel socially isolated
2. Undertake a skills audit led by local young people to identify intergenerational opportunities to share skills, experiences, and expertise
3. Increased awareness of local social, recreational, and developmental opportunities for local people

### What does success look like?

Local people have an awareness of the range of services, activities, and opportunities to enhance social integration across the Northern Corridor and know how to access these. A clear process is in place for addressing any barriers for local people in accessing services, opportunities, local resources, and assets.

A decorative graphic consisting of a grid of white dots on an orange background. The dots are arranged in 7 rows and 6 columns, with the rightmost column of dots partially overlapping the text.

community  
transport



# Community Transport

Local people require a range of accessible, sustainable, and affordable transport options to assist them to take advantage of services and opportunities to enhance their quality of life.

We know that some communities in the Northern Corridor face more barriers than others to accessing services and that improved transport would help people. This in particular would support lower income families and individuals and those with accessibility issues to access a broader range of services to meet their needs. There is a need for improvements to public transport systems balanced with good quality community transport and active travel options that can be easily accessed by local people.

## Why is it a priority?

The Northern Corridor is a unique area made up of villages and areas that are often not well connected by public transport and do not connect well with other parts of North Lanarkshire. We are concerned that this and the fact that the area is not aligned to a specific ‘Town Vision’ may impact on and disadvantage some local people to access services. We are particularly concerned about people who do not have access to private transport

## We will...

- Work in partnership with community and public transport providers to establish a baseline and agree priority actions/targets
- Undertake mapping of existing community and public transport and community transport needs
- Investigate with local transport providers opportunities to address already identified local transport issues.

## What are we trying to improve?

- Improved satisfaction with and knowledge of transport links to access services
- Increased number of transport options including community transport for local people
- Greater awareness of transport options

## What does success look like?

Local people in the Northern Corridor have access to a range of public and community transport to assist them to access a range of social opportunities, services, and activities. Transport is not a barrier to local people accessing a range of services and opportunities to enhance their lives and there is a clear process for addressing any transport related challenges that may arise.

A decorative graphic consisting of a grid of white dots. The grid is 7 rows high and 6 columns wide. The dots are arranged in a regular pattern, with the rightmost column of dots partially overlapping the text.

moodiesburn  
west

## Moodiesburn West

Although inequalities exist within communities across the Northern Corridor to a greater or, evidence shows that people living in Moodiesburn West are more likely to experience health and a range of other lived inequalities.

This is mainly through the cumulative effects of poverty and deprivation. Specifically related to wider Moodiesburn. A Moodiesburn Community Action Plan exists which identifies several priorities for improving the current circumstances and longer-term outcomes for local people. This is a useful reference point and was led by residents through a Community Development Trust which highlighted local priorities throughout Moodiesburn. Currently there are a range of statutory and voluntary organisations working to improve health and social inequalities within Moodiesburn. Therefore, The Moodiesburn Community Action Plan may act as a catalyst for joined up working opportunities. Building on the community assets that exist in Moodiesburn and the community led partnership activity to date, actions for the area will be threaded throughout the other priorities within this LOIP. Partnerships and resources for maximum community value and health inequality impact will be targeted in Moodiesburn West to support local delivery, engagement, and community capacity building.

### Why is it a priority?

We recognise that there is a need for targeted approaches with some communities where evidence shows us that people are more likely to experience inequalities than others. Moodiesburn West is a priority as it contains 2 data zones in the Northern Corridor Community Board area that rank within the 20% most deprived communities across Scotland. These are:

- Moodiesburn West - Hilltop Road to Castle Gardens – rank 834
- Moodiesburn West - Kelvin Drive to Pleaknowe Crescent - Rank 1101

### We will...

Work with partners at a neighbourhood level to ensure that residents of Moodiesburn West feel able to participate, influence and take action so that the priorities within the Northern Corridor and associated actions benefit them. We will do this by:

- Responding to already identified community and health inequality priorities for the community of Moodiesburn (identified through the Moodiesburn Community Action Plan) and other relevant data sources
- Targeted action to build the capacity of local organisations to enable them to take local action and ensure the voices of Moodiesburn residents are heard through the Community Board and other decision-making processes
- Enabling local people to ensure they have their voices heard to influence local investment and service provision (TPFNL)
- Undertake activity as required to help us understand the local community, its assets, areas of inequality, challenges, and opportunities

### What are we trying to improve?

Through Community Asset Mapping and assessment of existing priorities, data, and approaches e.g. (Moodiesburn Community Action Plan) a baseline will be established, local targets agreed, and progress will be monitored through.

- Monitoring and evaluation procedures and sharing of information at the Northern Corridor Community Board.
- Localised actions agreed between partners which are monitored for progression and reported to the board on a quarterly basis

### What does success look like?

A shared set of partnership actions targeted to Moodiesburn West but threaded throughout the wider Northern Corridor LOIP. This will ensure that local community assets and resources are targeted so that people living in Moodiesburn West can take advantage of opportunities, services and activities aimed at improving their lives and are in the best position to benefit from investment associated with the vision for North Lanarkshire.



building local  
relationships,  
trust and  
communication



# Building Local Relationships, Trust and Communication

## Why is it a priority?

The Northern Corridor is a diverse area made up of villages and larger communities. Local people have identified a range of issues including, building relationships, trust, and communication between public and voluntary sector agencies. This priority would lay the foundations for the development of agreed and shared actions and improvements. Local people are of the strong opinion that this is central to ensuring that the Community Board can play its role effectively in localised decision making and ensuring that the voices of local people in the Northern Corridor can be heard. This is an opportunity to improve connections and build positive and purposeful engagement processes with statutory, voluntary and community led organisations.

## We will...

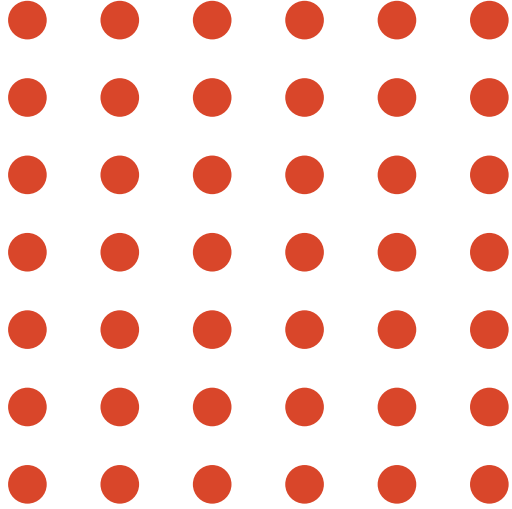
- Map local services, challenges and opportunities within the Northern Corridor including communities of place such as Mount Ellen and Cardowan
- Develop a communication plan to raise local awareness of opportunities for community participation across the Northern Corridor
- Develop an engagement and communication charter/ agreement with statutory and voluntary sector agencies on how local people expect to be involved in localised decision making
- Liaise with NLC as the planning authority to reach agreement around common approaches in ensuring community feedback and links
- Develop a directory of services to support local community information and sign posting opportunities

## What are we trying to improve and what will success look like?

- Relationships between communities and statutory and voluntary sectors and
- Clear processes for purposeful community input and representation across the Northern Corridor

**Detailed progress with action associated with all priorities for the Northern Corridor is reported regularly to the Northern Corridor Community Board. For further information please email [communitymatters@northlan.gov.uk](mailto:communitymatters@northlan.gov.uk). Community Board information and papers can be accessed [here](#)**





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