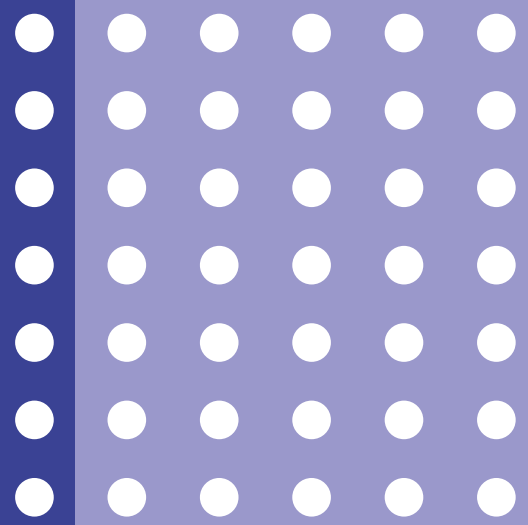


Local Outcome Improvement Plan



SHOTT'S **MY SHOTT'S**

LIVE HERE



foreword

SHOTTTS



foreword



We are delighted to introduce this Local Outcome Improvement Plan (LOIP) to ensure that public sector agencies work in partnership with local communities and the voluntary sector to improve the Shotts area for local people. Working with Communities is vital to ensuring that North Lanarkshire fulfils its ambition to be the place to **live, learn, work invest** and **visit**.

This Plan sets out an approach to working with and empowering local communities around local priorities and to ensure they can influence local action supporting the ambitious vision for North Lanarkshire set out in The Plan for North Lanarkshire (TPFNL).

This provides an opportunity for those who live in Shotts, Morningside, Hartwood, Allanton, Harthill, Eastfield and Salsburgh to contribute to and shape approaches that achieve improved outcomes for the area. Where we talk about Shotts in this plan, we are talking about all residents within the Shotts Community Board area.

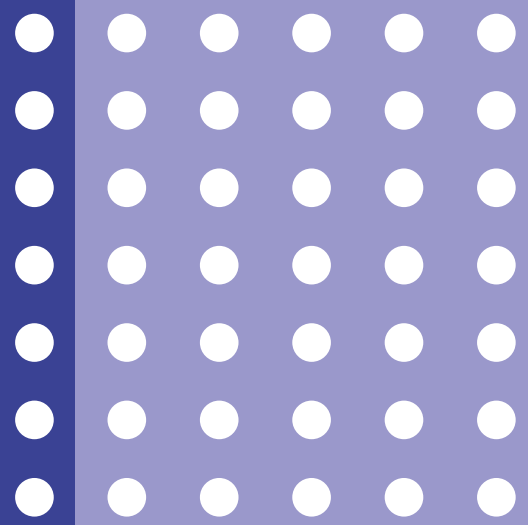
This plan identifies local priorities for our area based on local need and opportunities for local people to influence the design and delivery of services and approaches reflecting unique local circumstances. The plan provides a focus for local planning and delivery until 2027 and will:

- **Outline the priorities that local people have highlighted and supporting partnership action and approaches**
- **Provide a focus for the work of the Shotts Community Board**
- **Ensure that the people of Shotts have an opportunity to shape and influence and crucially benefit from the vision and ambition outlined in The Plan for North Lanarkshire (TPFNL)**

The biggest asset we have is local people, community and voluntary sector networks and the community led approaches that already exist. We must build on this to ensure we are in the best position to thrive and benefit from the opportunities linked to the vision for North Lanarkshire.

This plan provides a framework for how public agencies will work together with communities and the voluntary sector to make the area a better place to live, learn, work invest and visit.

Shotts Community Board



contents

contents

section	page
Foreword	03
The vision for North Lanarkshire	07-11
<ul style="list-style-type: none"> • Community Planning in North Lanarkshire • Working with Communities - The North Lanarkshire approach • North Lanarkshire Participation Model • Locality Governance and decision making 	
Development of the plan and local priorities	13
The priorities for Shotts	15
Digital Inclusion	17
<ul style="list-style-type: none"> • Why is it a priority? • What will we do? • What are we trying to improve? • How will we know what success looks like? 	
Community Engagement	19
<ul style="list-style-type: none"> • Why is it a priority? • What will we do? • What are we trying to improve? • How will we know what success looks like? 	
Community Safety	21
<ul style="list-style-type: none"> • Why is it a priority? • What will we do? • What are we trying to improve? • How will we know what success looks like? 	

section	page
Mental Health and Wellbeing	23
<ul style="list-style-type: none"> • Why is it a priority? • What will we do? • What are we trying to improve? • How will we know what success looks like? 	
Tackling Poverty and Inequalities	25
<ul style="list-style-type: none"> • Why is it a priority? • What will we do? • What are we trying to improve? • How will we know what success looks like? 	
Environment	27
<ul style="list-style-type: none"> • Why is it a priority? • What will we do? • What are we trying to improve? • How will we know what success looks like? 	
Transport	29
<ul style="list-style-type: none"> • Why is it a priority? • What will we do? • What are we trying to improve? • How will we know what success looks like? 	
Town and Community Hubs and Town Vision	31
<ul style="list-style-type: none"> • Why is it a priority? • What will we do? • What are we trying to improve? • How will we know what success looks like? 	



the vision for
north lanarkshire

The vision for North Lanarkshire

[The Plan for North Lanarkshire](#) sets out an ambitious vision for the people who **LIVE**, **LEARN**, **WORK**, **INVEST** in and **VISIT** North Lanarkshire. The ambitions within the plan are big in relation to achieving Inclusive Growth via large scale regeneration and infrastructure improvements. We need to ensure that the opportunities that this brings puts local people first to maintain and improve facilities, services and supports.

Local people and communities have a significant part to play in developing and delivering the priorities within the plan and there is a need to ensure that they are involved in the decisions that affect them.

A strong and supported community and voluntary sector is crucial in enhancing this.

The Plan for North Lanarkshire provides an opportunity for local people to benefit from investment programmes such as:

- [Town and Community Hubs](#)
- [Redesign of parks and greenspaces](#)
- [Town visions](#)
- [Homes for the future](#)
- [Digital NL](#)

A number of cross cutting priorities and strategies provide an opportunity for improving the lives of local people at a locality level and ensuring that the focus remains on inclusive growth and tackling inequalities:

- [Towards a Fairer North Lanarkshire - Tackling poverty strategy](#)
- [Lanarkshire Equality Strategy](#)
- [Digital North Lanarkshire](#)
- [CLD Partnership Plan 2021-24](#)
- [Lanarkshire Mental Health Strategy](#)
- [Community Safety Strategy](#)
- [Act Now North Lanarkshire](#)
- [Public Health Priorities](#)
- [Voluntary Action North Lanarkshire](#)

A detailed data profile for Shotts can be accessed [here](#):

In order to enhance delivery around specific priorities identified for Shotts it is crucial that ongoing development and implementation will support and encourage local empowerment and participation and provide real opportunities for co-production, co-design and local accountability reflecting local need and building on local assets.

Additionally, engagement with communities around development of the plan was undertaken during the COVID-19 pandemic and therefore approaches to recovery and renewal are threaded throughout the priorities and areas of action.

Community Planning in North Lanarkshire

Community Planning describes how public sector agencies work in partnership with the community and voluntary sector to plan, resource and deliver approaches aimed at improving the lives of local people with a focus on outcomes. The North Lanarkshire Partnership (NLP) Strategic Leadership Board is the Community Planning Partnership for North Lanarkshire and is made up of officer and elected leadership from the following:

- North Lanarkshire Council
- NHS Lanarkshire
- Police Scotland
- Scottish Fire and Rescue Service
- Scottish Enterprise
- Voluntary Sector Partnership

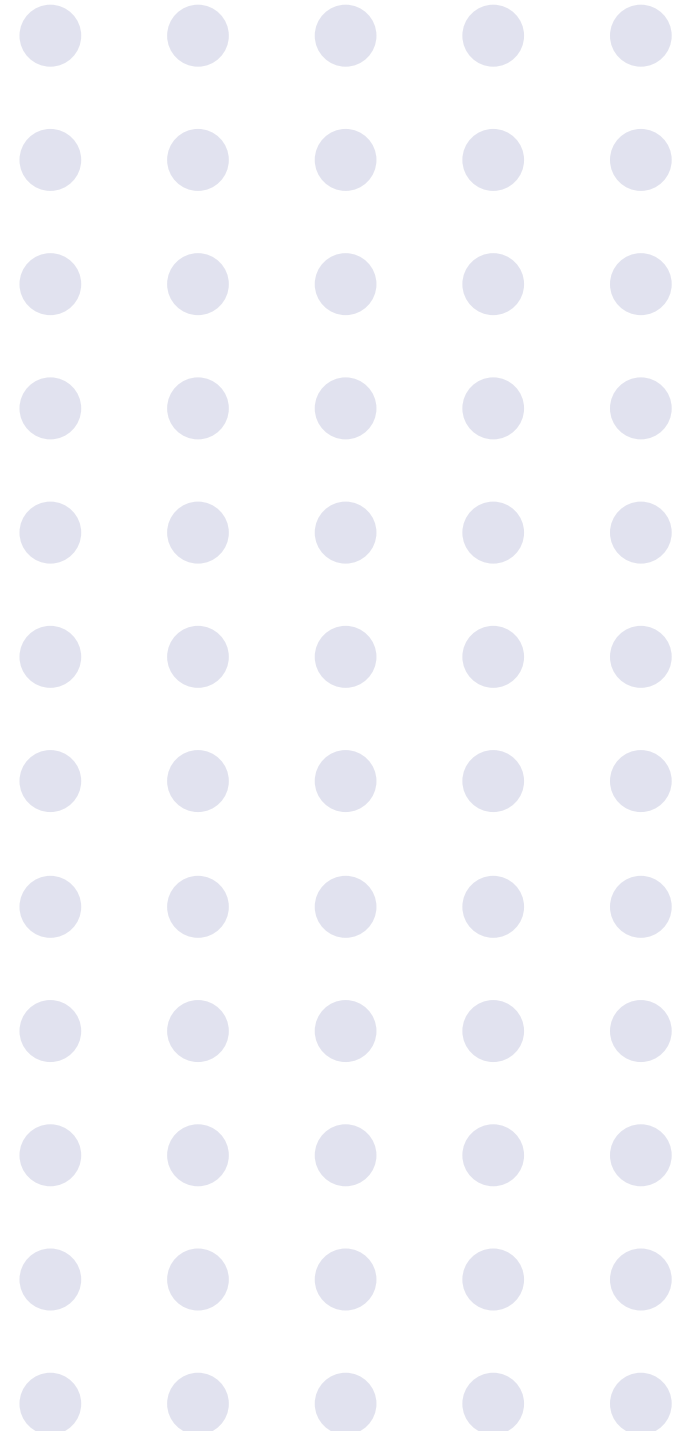
The [9 Community Boards](#) provide governance for Community Planning at a locality level and are supported by officers from across the partnership to deliver action to address locally identified priorities.

Part 2 of the [Community Empowerment \(Scotland\) Act 2015](#) outlines additional duties on Community Planning partners to develop, support and publish strategic and locally targeted plans aimed at improving outcomes for communities with a particular focus on use of shared resource to reduce inequalities. All Community Planning partners have signed up to the Plan for North Lanarkshire as the main articulation of shared partnership priorities for North Lanarkshire however in addition the NLP Strategic Leadership Board has identified 3 priorities that they will

- Community Empowerment
- Mental Health
- Climate Change

Development of the Town and Community Hubs is seen as a key driver underpinning and supporting each of these strategic priorities.

The requirements around Locality Planning are met through the 9 Local Outcome Improvement Plans (LOIPs). Governance for delivery of the LOIPs sits within the remit of the Community Boards at a Locality level and through the NLP Community Empowerment priority at a leadership level.



Working with Communities - The North Lanarkshire approach

The [Community Empowerment \(Scotland\) Act 2015](#) has been a key catalyst in providing a focus for improving approaches to engagement and participation seeking to empower communities, giving them more of a say in how public services are planned and delivered.

To support the delivery of the ambition within [TPFNL](#) the [North Lanarkshire Framework for Working with Communities](#) reflects a commitment to working with communities across a spectrum of engagement opportunities and approaches that are dependent on the circumstances and needs of a particular community based on the following set of guiding principles:

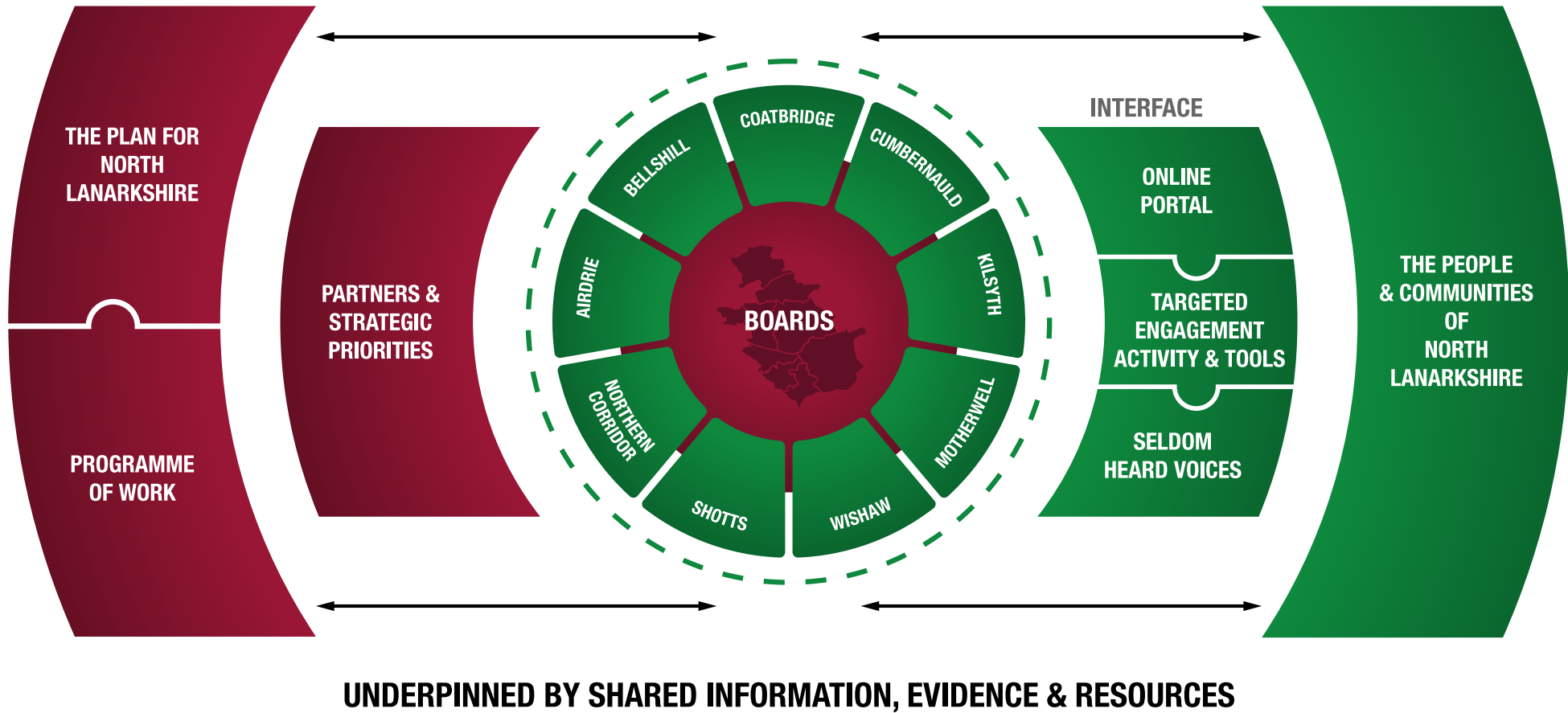
- Dialogue with communities should seek to encourage self-determination in terms of approaches and delivery.
- Identifying and supporting community assets.
- Empowering local communities to make, act on and take ownership of decisions of relevance to them.
- Promoting a culture of service delivery and decision making that is tailored to the needs and unique circumstances of communities.

- Build on relationships between the public and voluntary sector and their networks to ensure that those supporting delivery are best placed to do so dependent on the particular priority for that community of interest or geography.
- Maintain a focus on the vision for North Lanarkshire delivery and meaningful outcomes for communities.
- Develop a relationship with people and communities as stakeholders based on trust, honesty and co-operation.
- Reflect communities as an equal partner in making North Lanarkshire the place to Live, Learn, Work, Invest, and Visit.
- Listening to communities.
- Decision making that is based on use of information from stakeholders and available business intelligence; and
- Redistribution of resource through ensuring that communities experiencing highest levels of inequality and deprivation have targeted opportunities to shape and benefit from investment.

Working positively with communities requires the development of a relationship based on **TRUST** ensuring that:

- any engagement approach is **T**imeous.
- we involve and hear the voices of the **R**ight people.
- the purpose of the engagement is **U**nderstood.
- engagement fosters a sense of **S**hared responsibility; and
- the process is **T**ailored to circumstances.

North Lanarkshire Participation Model



Locality Governance and decision making

The Shotts Community Board is a mechanism for bringing local communities together with voluntary and statutory agencies to provide local leadership for community engagement and participation. The Board provides meaningful opportunities for local people to influence priorities, service design and delivery. The Board is committed to ensuring that seldom heard voices are encouraged and supported to engage and influence the decision-making process in localities.

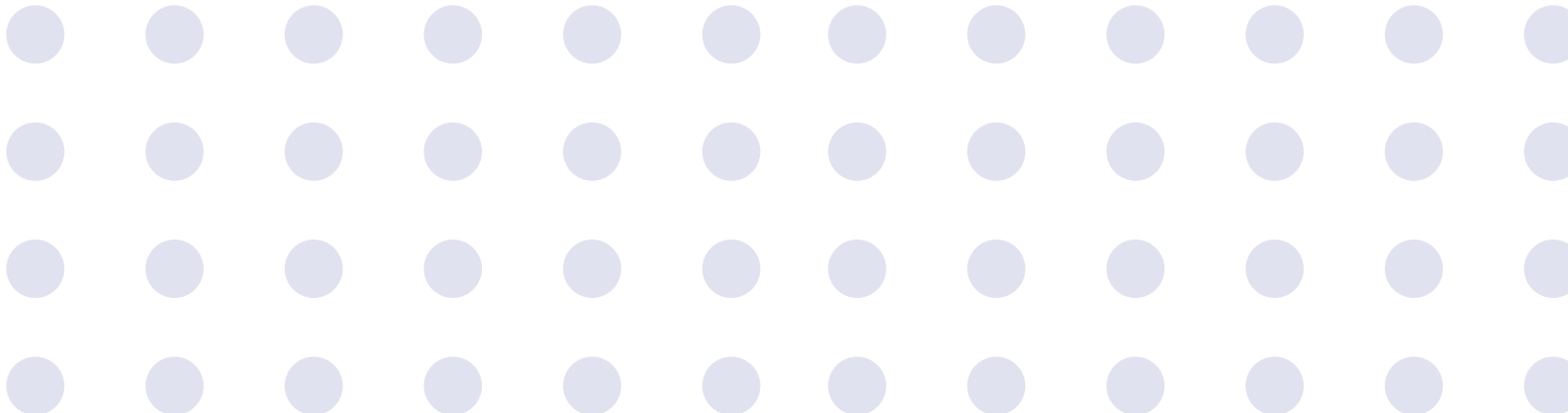
The Shotts Community Board covers Council ward 13. A detailed area profile for Shotts can be accessed [here](#)

The local and strategic priorities outlined within this plan provide a focus for the work of the Community Boards and associated engagement with communities.

The Shotts Community Board is community led and includes representation from

- Local ward councillors
- Senior council officers
- Police Scotland
- Scottish Fire and Rescue
- Health and Social Care Partnership
- NHS Lanarkshire
- VANL
- Local community and voluntary sector.

As well as core local groups, membership also reflects the strength and diversity of the local community and there is effort to ensure that seldom heard groups have a voice. Any member of the community can attend Community Board meetings and meetings are chaired by a local community representative.





development of
the plan and
local priorities

Development of the plan and local priorities

The plan for Shotts has been co-produced between local community representatives and organisations and local public sector agencies.

In addition to taking into consideration the facts about Shotts, this plan is based on an understanding of the strengths and resources of the area to ensure that any action or investment reflects the unique circumstances of Shotts. A number of methods and tools are used to continue to understand and work with communities in the ongoing development and delivery of local solutions linked to local circumstances, challenges and opportunities. For example:

- **Community Asset Mapping**- to understand community strengths and resources (not just building based assets) and that communities are able to work with public agencies to develop and deliver action.
- **Coordinated engagement** plans using a range of tools to ensure that the right people are involved at the right times and that the views of a wide sector of the community are listened to.
- Supporting community groups and organisations to consider approaches to [Community Ownership](#)
- **Participatory budgeting** approaches to ensure that local people can have a say in how resources are used to support what is important to them.

- Community and voluntary sector **Capacity Building** to ensure that local people and organisations have the ability to participate as key and equal partners.
- Support for communities to take advantage of opportunities to access **resources** through public sector investment such as Community Grants, Local Development Programme and Community Benefits as well as opportunities to attract additional grant funding.
- Working to build a strong social economy and sustainable approaches to **Community Wealth Building**

Community and stakeholder engagement in development of local plans

Plans were co-produced with community boards supported by an extensive community and stakeholder engagement programme:

- Community Survey
- Stakeholder sessions
- Community Listening events
- Elected Member Engagement

- Targeted engagement with ‘seldom heard’ voices
- Youth engagement

For further detail on any element of community engagement please contact communitymatters@northlan.gov.uk

Ongoing Community Engagement

Community Engagement does not stop with identifying the priorities. Engagement is an ongoing and evolving process and will be built into the actions to support achievement of outcomes for each priority, ensuring that there is a focus on the listening to the voices of those who are ‘seldom heard’ and those experiencing highest levels of inequality within our communities. Ongoing engagement should inform how the priorities evolve and accountability for any decision making through community boards, elected members and senior leaders.

All engagement should reflect the [National Standards for Community engagement](#) the requirements of the [Community Empowerment \(Scotland\) Act 2015](#) and the [North Lanarkshire Framework for Working with Communities](#)

the priorities
for shotts

The priorities for Shotts

The Community Board has worked with local organisations to analyse data and feedback from community engagement activity to agree priorities for Shotts:

- **Community Engagement**
- **Community Safety**
- **Mental Health and Wellbeing**
- **Environment**
- **Digital Inclusion**
- **Tackling Poverty and Inequalities**
- **Town and Community Hubs and Town Vision**
- **Transport**

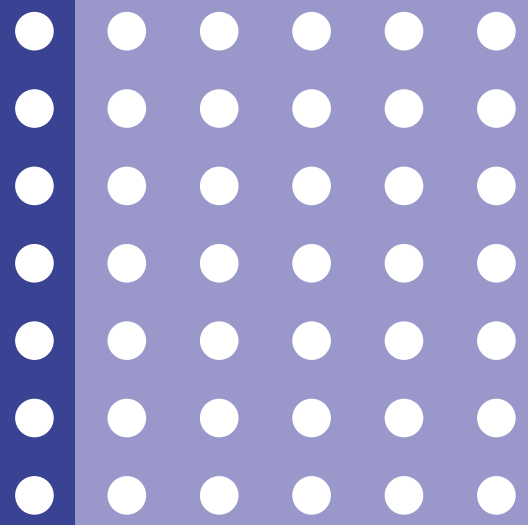
Alongside these specific priorities, we will also work to identify areas within our community which suffer the most disadvantage. Targeted work to deliver the priorities in these areas will be carried out over the lifetime of the LOIP to ensure resources and support are directed to maximise impact.

There is commitment to work with community boards around these key priorities to ensure appropriate local and targeted engagement and that

- The priorities identified within this plan are reflected in wider activity
- Communities have an opportunity to engage at all stages
- Any investment associated with these priorities brings direct benefit to local people

The plans should be delivered in partnership between the local Community and Voluntary and Public Sector agencies and should ensure approaches that reflect:

- Targeting of resource to communities experiencing highest level of inequality
- Shared resource and partnership working
- Participatory budgeting and joint resourcing



digital inclusion

Digital Inclusion

Local people want to work with public and voluntary sector partners to ensure that digitisation provides opportunities for greater participation, empowerment, and access to services. There is a need to ensure that local people have the skills and means to access digital opportunities if they choose to and know how and where they can receive support.

Why is it a priority?

We understand the need for digital opportunities for communities to participate and access services. Access to employment, health care, learning opportunities etc are often advertised or conducted digitally. Digital inclusion highlights all the opportunities that people NOT experiencing deprivation have easy access to. We want local people to be able to benefit from improved digital infrastructure and opportunities in a way that enhances their lives but we recognise that not everyone has equal access, skill or desire to navigate digital approaches. Cost can be a barrier to digital inclusion as can quality infrastructure and capacity and we want to remove these barriers.

What will we do?

In order to inform a long term digital action plan for Shotts initially we will:

- Identify public access Wi-Fi/ I.T. within the Board area
- Investigate the quality of connectivity of local digital infrastructure and gaps in service/local need within the Board area,
- Work with key partners (e.g. New College Lanarkshire) to understand current approaches and services
- Ensure Shotts Community Board is represented on NL-wide Driving Digital Locally sub-group
- Undertake mapping of local organisations supporting digital inclusion.
- Establish a short life group to agree local and community led action as well as links to Digital NL programme priorities

What are we trying to improve?

- Digital access, skills and infrastructure
- Confidence
- Affordability

How will we know what success looks like?

When evidence from data and engagement with communities tells us that local people can take advantage of digital opportunities in a way that improves their lives and makes it easier for them to engage with and access a range of services. Local people do not face barriers to digital inclusion.

A decorative graphic consisting of a grid of white dots on a blue background. The dots are arranged in 8 rows and 6 columns, with the rightmost column of dots partially overlapping the text.

community
engagement

Community Engagement

Local people want to work with partners to ensure that effective community consultation and engagement provides opportunities for greater participation, empowerment and influence on decision making processes.

There is a need to ensure that local people have the skills and means to positively impact on outcomes that affect them and their communities if they choose to and know how and where they can receive support.

Why is it a priority?

We understand the need for wider engagement for communities to participate in decision making. Engaging with communities at the earliest stage of any decision making process strengthens the community's role and capacity to actively address the issues that affect them. We want local people to be able to benefit from improved engagement in a way that enhances their lives, but we recognise that not everyone has the same access to decision making structures. A lack of community involvement from Black Asian and Minority Ethnic (BAME) communities, language and use of jargon can be barriers and we want to remove these barriers.

What will we do?

In order to inform a Community Engagement Action Plan for Shotts initially we will:

- Use Participatory Budgeting to engage communities including use of PB processes where appropriate to deliver Community Benefits.
- Develop and expand meaningful engagement opportunities for young people to involve them in decision making.
- Develop practices to remove barriers in order to increase input from 'seldom heard voices' in our community.
- Establish sub-group to agree local and community led action.

What are we trying to improve?

- Community participation and impact on decision making processes, e.g. participatory budgeting initiatives
- Input from 'seldom heard voices'
- Confidence levels

How will we know what success looks like?

Evidence from data and engagement with communities tells us that local people can take advantage of consultation initiatives in a way that improves their lives and makes it easier for them to influence decision making processes. Local people do not face barriers to community engagement initiatives.



community
safety

Community Safety

Communities want to work with public and voluntary sector partners to ensure local people feel safer within the Shotts Board area, including older and young people.

By ensuring effective consultation we will provide opportunities for key issues to be identified at the earliest opportunity, whilst ensuring partners work with communities to address issues relevant to their local area. There is a need to ensure that local people have the means to positively impact on issues that affect them and their communities' safety if they choose to and know how and where they can receive support.

Why is it a priority?

We understand the ongoing need for people to feel safe and have attractive communities to live in. We want local people to be able to benefit from improved 'joined-up' working between statutory and voluntary sectors in a way that enhances their lives and ensures increased preventative work in the Shotts area. Lack of reporting and negative perceptions can be barriers to improving community safety and we want to remove these barriers. Community safety now encompasses all aspects that help people to be and feel safe in their communities, including important issues such as gender based violence, community justice, home and fire safety amongst others.

What will we do?

In order to inform a Community Safety Action Plan for Shotts initially we will:

- Develop opportunities to engage, inform and collaborate with communities to enhance community safety
- Ensure Shotts Community Board is represented on any NL-wide sub-group or other relevant structures
- Establish sub-group to agree local and community led action.

What are we trying to improve?

- Wider community involvement
- Confidence levels
- Impact on decision making processes and local action

How will we know what success looks like?

When evidence from data and engagement with communities tells us that local people can take advantage of consultation initiatives in a way that improves their lives and makes it easier for them to highlight and address community safety issues. Local people do not face barriers to improved community safety.



mental health
and wellbeing

Mental Health and Wellbeing

Local people want to work with partners to ensure effective outcomes for people affected by mental health issues.

Co-production between statutory and voluntary sector organisations with communities will improve provision and linking Mental Health priority with other priorities will increase 'social prescription' opportunities. There is a need to ensure that local people have the skills and means to access activities that affect their health if they choose to and know how and where they can receive support.

Why is it a priority?

We understand the need for better 'joined-up' approaches to mental health provision and want to develop a stigma free, holistic approach to mental health support for individuals and families through local partnerships & provision including greenspace activity. We want Mental health supports, and activities promoting good mental health, to be commonplace and easy to access. We want communities to be able to benefit in a way that enhances their lives, but we recognise that not everyone has the same access to relevant activities. Language difficulties, carer responsibilities and peer pressure can be barriers for people affected by mental health issues and we want to remove these barriers.

What will we do?

In order to inform a Mental Health and Wellbeing Action Plan for Shotts initially we will:

- Investigate the level of current demand in the Shotts area and work with partners to understand current impact of COVID-19
- Undertake mapping of local organisations supporting mental health work
- Ensure Shotts Community Board is represented on any NL-wide sub-group or other relevant structures
- Establish sub-group to agree local and community led action

What are we trying to improve?

- Partnership approaches to delivery
- Confidence levels and input from hard to reach groups
- Access to current provision, from both statutory and voluntary sectors

How will we know what success looks like?

Evidence from data and engagement with communities tells us that local people can take advantage of mental health provision from different providers in a way that improves their lives and makes it easier for them to engage with and access a range of services. Local people do not face barriers to improved mental health.



tackling poverty
and inequalities

Tackling Poverty and Inequalities

Local people want to work with public and voluntary sector partners to ensure that by tackling poverty and inequalities, opportunities increase for employment, training and income maximisation.

Why is it a priority?

We understand the need for increased employment and training for communities to help combat poverty and inequality. By supporting and encouraging local uptake of opportunities for learning, volunteering and employment and increasing access to such opportunities, local people will benefit from improved health and wellbeing in a way that enhances their lives but we recognise that not everyone has similar access. The impact of COVID-19 could be a barrier for people in transition (e.g. carers, long-term unemployed or young people leaving school).

What will we do?

In order to inform a Tackling Poverty and Inequalities Action Plan for Shotts initially we will:

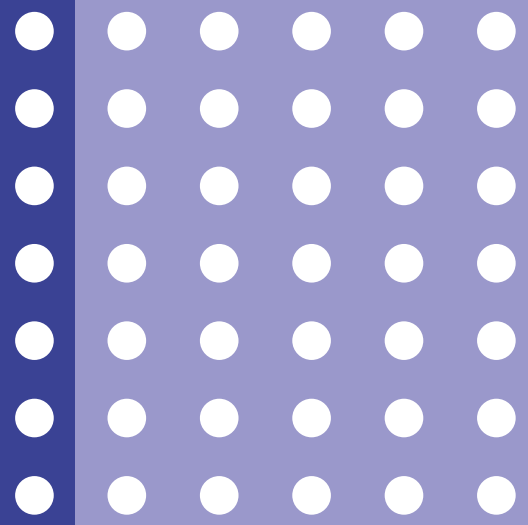
- Work with key partners (e.g. Routes to Work, New College Lanarkshire and Getting Better Together) to understand current approaches and services
- Undertake mapping of current provision
- Ensure Shotts Community Board is represented on any NL-wide sub-group or other relevant structures
- Establish sub-group to agree local and community-led action

What are we trying to improve?

- ‘Softer’ skills, e.g. problem-solving, communication and confidence building
- Access to current provision (e.g. Routes to Work, Citizens Advice Bureau, GBT and New College Lanarkshire)
- Access to relevant supports (e.g. child care, income maximisation advice)

How will we know what success looks like?

When evidence from data and engagement with communities tells us that local people can take advantage of employment and training opportunities in a way that improves their lives and directly tackles poverty and inequality issues. Local people should not face barriers to tackling poverty and inequalities.



environment

Environment

Local people want to work with public and voluntary sector partners to address relevant environmental issues that include opportunities for involvement in decision making processes and wider community access to improved outdoor spaces.

Why is it a priority?

We understand the need for environmental improvements to enable communities to better access local outdoor spaces. Studies show that time spent outdoors in well managed parks and in natural greenspaces can have a positive effect on mental and physical health. Protecting and developing our local environment for the health and wellbeing of future generations is vitally important. We want communities to benefit from improved greenspace areas in a way that enhances their lives but we recognise that not everyone has similar opportunities. Lack of appropriate public transport access can be a barrier to visiting such areas and we want to remove this barrier.

What will we do?

In order to inform an Environment Action Plan for Shotts initially we will

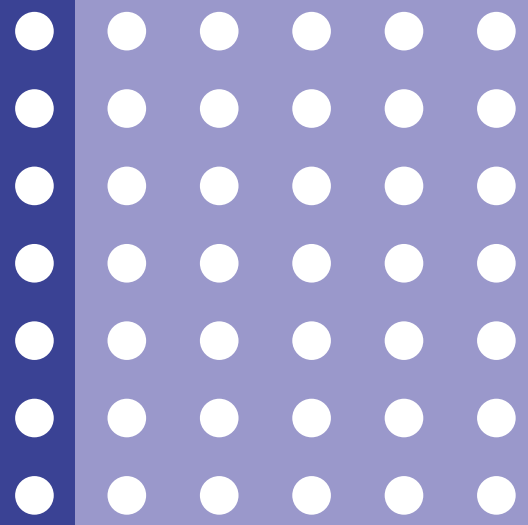
- Work with key partners (e.g. NLC, GBT and Strathclyde Passenger Transport) to understand current issues
- Undertake mapping of current provision and investigate the quality of transport links within the Shotts Board area
- Ensure Shotts Community Board is represented on any NL-wide sub-group or other relevant structures
- Establish sub-group to agree local and community-led action

What are we trying to improve?

- Greenspace sites
- Public transport access
- Transport infrastructure
- Affordability

How will we know what success looks like?

When evidence from data and engagement with communities tells us that local people can take advantage of environmental based opportunities in a way that improves their lives and associated common care of those green spaces. Local people should not face barriers to environmental improvements.



transport

Transport

Transport has been identified as a geographical priority. The community wants to work with partners to look at how we better connect the villages and shared amenities through improved infrastructure and sustainable transport opportunities.

This will increase community involvement in decision making processes and will help ensure key infrastructure development is responsive to local needs. There is also a need to ensure that local people have the skills and means to influence delivery of such opportunities if they choose to and know how and where they can receive support.

Why is it a priority?

We understand the need for communities to be better connected and designed with sustainable transport in mind. Improving our public transport infrastructure and active travel networks will facilitate long-term positive behaviour changes in how we choose to travel for our everyday journeys. These changes will help to improve the social, physical, mental, and environmental well-being of our town and villages.

Time, cost, and available safe routes can be barriers to traveling within and between the town and villages and we want to remove these barriers.

What will we do?

In order to inform a Transport Action Plan for Shotts initially we will:

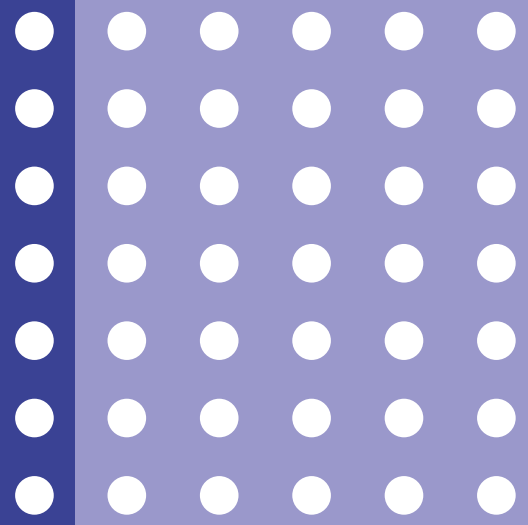
- Work with key partners to understand current issues
- Ensure Shotts Community Board is represented on any NL-wide Transport sub-group
- Establish sub-group to agree local and community-led action

What are we trying to improve?

- Increase in sustainable travel services to support behaviour change regarding everyday short journeys
- Improved access to transport between and within Town and villages.

How will we know what success looks like?

Evidence from data and engagement with communities tells us that local people can take advantage of transport choices in a way that improves their lives and makes it easier for them to access and engage with services and stay connected to wider society. Local people do not face barriers in influencing decisions relating to transport issues.



town and
community
hubs and
town vision

Town and Community Hubs and Town Vision

Local communities want to help shape requirements concerning town/community hubs and the town vision for Shotts.

This will increase community involvement in decision making processes and will help ensure key facilities and work is responsive to local needs. There is also a need to ensure that local people have the skills and means to influence delivery of such opportunities if they choose to and know how and where they can receive support.

Why is it a priority?

We understand the need for communities to access new facilities that provide access to a range of services from North Lanarkshire partners and will include spaces for use by voluntary sector groups and organisations within community hubs where required. We want communities to benefit from improved facilities in a way that enhances their lives but we recognise that not everyone has similar access. Fortissat is especially challenging as transport links between and within the villages and town are poor. Cost can be a barrier to visiting or accessing such facilities and we want to remove this barrier.

What will we do?

In order to inform a Town and Community Hubs and Town Vision Action Plan for Shotts initially we will:

- Work with key partners (e.g. NLC and NHS) to understand current issues
- Ensure Shotts Community Board is represented on any NL-wide Town and Community Hubs and Town Vision sub-group
- Establish sub-group to agree local and community-led action

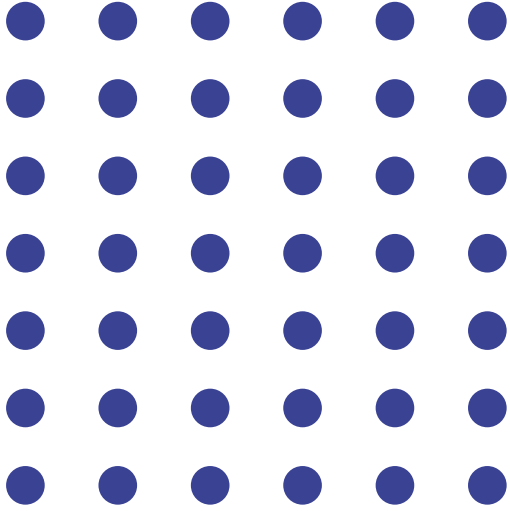
What are we trying to improve?

- Community access
- Affordability

How will we know what success looks like?

When evidence from data and engagement with communities tells us that local people can take advantage of consultations in a way that improves their lives and makes it easier for them to access and engage with services. Local people do not face barriers in influencing town and community hubs and town vision initiatives.

Detailed progress with action associated with this priority is reported regularly to the Shotts Community Board. For further information please email communitymatters@northlan.gov.uk. Community Board information and papers can be accessed [here](#)



This document can be made available in a range of languages and formats, including large print, braille, audio, electronic and accessible formats.

To make a request, please contact Corporate Communications on 01698 302527 or email: corporatecommunications@northlan.gov.uk

'S urrainn dhuinn an sgrìobhainn seo a chur ann an diofar chànanan agus chruthan, a' gabhail a-steach clò mòr, braille, cruth claisneachd agus cruthan dealanach agus ruigsinneach.

Gus iarrtas a dhèanamh, cuir fios gu Conaltradh Corporra air 01698 302527 no cuir fios gu: corporatecommunications@northlan.gov.uk

本文档可以多种语言和格式提供, 包括大号字体、盲文、音频、电子和可访问格式。

如欲提出请求, 请致电01698 302527或发送电子邮件至:

corporatecommunications@northlan.gov.uk与企业传播部门 (Corporate Communications) 联系。

Ten dokument jest dostępny w różnych językach i formatach, w tym w formie elektronicznej, dużą czcionką, w alfabecie Braille'a, w wersji audio i przystępnych formatach.

W celu złożenia zamówienia prosimy skontaktować się z Wydziałem Komunikacji Zewnętrznej telefonicznie na numer 01698 302527 lub na adres e-mail: corporatecommunications@northlan.gov.uk

یہ دستاویز کئی ایک زبانوں اور شکلوں (فارمیٹس) میں فراہم کی جاسکتی ہے، جن میں بڑے حروف کی چھپائی، بریل (ناہینا افراد کے لیے ابھرے ہوئے حروف کی لکھائی)، آڈیو، الیکٹرونک اور قابل رسائی شکلیں بھی شامل ہیں۔

درخواست کرنے کے لیے برائے مہربانی 01698 302527 پر کارپوریٹ کمیونیکیشنز سے رابطہ کریں یا اس پتے پر ای میل بھیجیں:
corporatecommunications@northlan.gov.uk

Produced by

NORTH LANARKSHIRE COUNCIL

Communities Team

[e. communitymatters@northlan.gov.uk](mailto:e.communitymatters@northlan.gov.uk)

NORTHLANARKSHIRE.GOV.UK

 **INVESTORS
IN PEOPLE** | Accredited
Until 2021

 **disability
confident**
LEADER