

NORTH LANARKSHIRE SOCIAL LANDLORD STRATEGIC HOUSING FORUM

PROGRAMME 2022



LIVE HERE

About the Forum

North Lanarkshire Social Landlord Strategic Forum is the rebranded Registered Social Landlord Forum. It provides an opportunity for all social landlords in North Lanarkshire to come together to discuss the key current housing challenges and opportunities, exchange ideas and practice and to enable us as a sector to shape housing and housing related services in North Lanarkshire.

This year's forum will explore some key themes which are of specific relevance for us all. This includes:

- What opportunities exist for reshaping our town centres?
- How can we build on the positive work carried out so far to tackle homelessness collectively effectively?
- How can we safeguard our tenants and residents from the fuel poverty and cost of living crisis?
- How can we achieve our net zero goals?
- What does the new Domestic Abuse (Protection) (Scotland) Bill mean for social landlords and what preparatory work can we take now to ensure the best outcomes for people affected by domestic abuse?



Participants will hear from key speakers from the council, who will provide an update on our progress towards the vision for North Lanarkshire as we emerge, recover and build back stronger from the Covid-19 pandemic. We also have guest speakers from Scottish Government who will share their insights into tackling homelessness reflecting on the impact of the potential new Prevention Duties, and from Comms World who will share how digitisation has the potential to reshape how we deliver housing services and improve opportunities for tenants, reducing inequality, helping our tenants, residents and communities to thrive. Scottish Futures Trust will also be sharing their expertise in relation to innovation in reshaping town centres and the workshops will be jointly facilitated by the council and partners.

Date and Venue

This year's forum will be held in the Concert Hall, in the Civic Centre, Motherwell on Wednesday the 8th June 2022.

Getting Here

By Bus

Your journey to Motherwell Concert Hall and Theatre with First Bus

Travel via services: 201, 240, 241, 242, 244, 254, 266, 355, X11

The nearest bus stop is by Motherwell Police Station on Windmillhill Street, which serves a number of bus routes to Glasgow, Lanark, Shotts and Hamilton. [Bus services and times.](#)

The bus and coach station at Motherwell Railway Station also has regular links to Airdrie, Bellshill, East Kilbride and Edinburgh. [Bus services and times.](#)

By Train

Motherwell Station is about a 15 minute walk away and has trains regularly traveling to Glasgow Central in less than 15 minutes, as well as other locations in Scotland and England.

There is also Airbles Station which is a 20 minute walk away.

By Car

We're easy to get to by all major approach roads, including the M74 and M8 motorway.

There is free parking available in the car park located in front of the venue, which has a capacity of approximately 60 cars.

Disabled Parking

There are eight parking bays for disabled blue badge holders outside the venue and a further small car park with designated spaces just off Camp Street.



Who is the Forum for?

The forum is aimed at:

- Social Landlords that operate within North Lanarkshire
- North Lanarkshire Council officers who have a key strategic or delivery role in housing and housing service delivery

As we want to hear as much as possible from our social landlord partners, we are providing two spaces per social landlord organisation this year. We hope that this will create the optimum circumstances and environment for collaboration and discussion.



Safety Measures

The safety of our delegates, speakers, facilitators and organisers is paramount. This is our first in-person event following the Covid-19 pandemic and specific care and attention has been taken to ensure the safety and wellbeing of everyone.

We've implemented several measures:

- We continue to follow the latest government guidelines in relation to coronavirus. As part of this, we encourage participants to wear a face covering in indoor public places (unless exempt). Our staff continue to wear face coverings (unless exempt).
- We are maintaining one-metre social distancing when moving around the venue.
- We are providing hand sanitising facilities around the venue.
- We will be managing toilet facilities to control the number of people in and out and ensuring regular enhanced cleaning takes place.
- We will provide suggested routes to keep areas flowing and prevent overcrowding in popular spaces.
- We've installed guidance on hygiene, social distancing, and safety measures as friendly reminders to everyone on how to enjoy their visit.

North Lanarkshire Social Landlord Strategic Housing Forum

Wednesday 8th June 2022

Concert Hall, Civic Centre, Windmillhill Street, Motherwell, ML1 1AB

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| 08:45am - 09:30am | Registration | |
| 09:30am - 09:50am | Welcome by the Chairs | Des Murray <i>Chief Executive,</i> <i>North Lanarkshire Council</i> Lynn Wassell <i>Chief Executive of Clyde Valley</i> <i>Housing Association</i> |
| 09:50am - 10:05am | Keynote Speaker Building Back Stronger - Delivering on our Ambitions as we emerge from the pandemic | Pamela Humphries <i>Head of Planning and</i> <i>Regeneration,</i> <i>North Lanarkshire Council</i> |
| 10:05am - 10:25am | Keynote Speaker Rapid Rehousing Transition Plans – Four Years On: What more can we do to work better together to effectively tackle homelessness in North Lanarkshire? | Marion Gibbs <i>Team Leader,</i> <i>Scottish Government</i> |
| 10:25am - 10:40am | Keynote Speaker Connectivity in Housing: Harnessing opportunities to improve digital inclusion, improve outcomes and reduce inequalities | Bruce Strang <i>Chief Operating Officer,</i> <i>Comms World</i> |
| 10:40am - 11:25am | Breakout Session Round 1 | |
| 11:25am - 11:45am | Networking Tea/Coffee Break | |
| 11:45am - 12:35pm | Breakout Session Round 2 | |
| 12:35pm - 12:55pm | Sofa Session Ask the Panel | |
| 12:55pm - 1pm | Closing Remarks from the Chairs | Des Murray <i>Chief Executive,</i> <i>North Lanarkshire Council</i> Lynn Wassell <i>Chief Executive of Clyde Valley</i> <i>Housing Association</i> |
| 1pm - 2pm | Lunch | |

Breakout Sessions

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| <p>Breakout Session 1</p> | <p>Rapid Rehousing Transition Plans Gaps, needs and opportunities</p> | <p>This workshop will explore the progress achieved so far in implementing our Rapid Rehousing Transition Plan in North Lanarkshire whilst seeking to explore the gaps, needs and opportunities and what we can do as partners to work better together to achieve better outcomes.</p> | <p>Gayle Hose <i>Rapid Rehousing Transition Plan Lead, Operations Manager, North Lanarkshire Council</i></p> <p>Fiona Gordon <i>Homes First Team, Service Delivery Manager, North Lanarkshire Council</i></p> <p>Patrick McGlynn <i>Team Leader, Glasgow Simon Community</i></p> |
| <p>Breakout Session 2</p> | <p>Fuel Poverty and the Cost-of-Living Crisis A Crisis Looming? What more can we do to help tenants and residents?</p> | <p>With increasing fuel costs and inflation, more households than ever are struggling financially. This workshop will build participants' understanding and awareness of ways in which we can support households to mitigate and reduce the impact of increasing costs and explore ways in which we can work collectively together to improve advice, support and information for tenants and residents.</p> | <p>John Campbell <i>Financial Inclusion Manager, North Lanarkshire Council</i></p> <p>Craig Russell <i>Housing Services Director, Lanarkshire Housing Association</i></p> |
| <p>Breakout Session 3</p> | <p>Unlocking Net Zero</p> | <p>Climate change is one of, if not the most significant global challenge we face. The scale and challenge is formidable, with housing playing a crucial role in delivering on our net zero ambitions. At this workshop participants will have the opportunity to learn about what steps partners are taking in existing and new housing to decarbonise heating and improve energy efficiency and explore opportunities to share practice and learning to further advance our housing contribution.</p> | <p>Douglas McCabe <i>Project Manager, North Lanarkshire Council</i></p> <p>New Supply Team <i>North Lanarkshire Council</i></p> |

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| <p>Breakout Session 4</p> | <p>Delivering our Town Centre Visions Housing at the Heart</p> | <p>Our vision is to reshape and repopulate our town centres, so they become vibrant places which maximise social, economic and environmental opportunities. Housing is at the heart of our town visions and at this workshop participants will have the opportunity to hear more about the ambitious plans for North Lanarkshire, explore the role that Registered Social Landlords can play in helping realise these visions and hear from Scottish Futures Trust on exciting new national research and areas of development in town centre regeneration.</p> | <p>David Greer <i>Growth Programme Manager, North Lanarkshire Council</i></p> <p>Mhairi Donaghy <i>Associate Director, Scottish Futures Trust</i></p> <p>Niall Curran <i>Associate Director, Scottish Futures Trust</i></p> |
| <p>Breakout Session 5</p> | <p>Domestic Abuse (Protection) (Scotland) Bill New powers for social landlords, opportunities and partnership working</p> | <p>Whilst Scotland has some of the most progressive policy in the world to respond to domestic abuse and to homelessness, there remain opportunities for the housing sector to improve its response to those affected by domestic abuse. At this workshop participants will learn more about the new Domestic Abuse (Protection) (Scotland) Bill and discuss how as partners what preparatory steps we can take to ensure our ready position which will allow social landlords to end or transfer a tenancy of a perpetrator of domestic abuse to prevent a victim from becoming homeless and enabling them to remain in the family home. Opportunities to share practice and learning generally in relation to supporting people affected by domestic abuse will also be explored in this workshop to help further improve outcomes and ensure a consistent and responsive housing offer.</p> | <p>Helen Sneddon <i>Domestic Abuse Coordinator, North Lanarkshire Council</i></p> <p>Alison Clarke <i>Area Housing Manager, North Lanarkshire Council</i></p> |

