

Motherwell, 2 February 2017 at 10 am.

A Meeting of the HOUSING AND SOCIAL WORK SERVICES COMMITTEE

PRESENT

Councillor McCulloch, Convener; Councillor Harmon, Vice-Convener; Councillors Cefferty, Chadha, Docherty, Farooq, Jones, Kelly, Lunny, Lyle, Majid, McGlinchey, McKay, McKendrick, A. McVey, Nolan, Shevlin, Shields, Stevenson, Stocks, Sullivan, Taggart, Alan Valentine and Zambonini.

CHAIR

Councillor McCulloch (Convener) presided.

IN ATTENDANCE

The Assistant Chief Executive (Enterprise and Housing Resources), Chief Accountable Officer, Head of Business, Housing Property and Projects, Head of Adult Social Work Services, Head of Children Families and Justice Social Work Services/Chief Social Worker, Development Manager, Finance and Admin Manager, Operations Manager and Committee Services Manager.

APOLOGIES

Councillors Baird, Burrows, Cochrane, J. Coyle, Annette Valentine and Wallace.

DECLARATIONS OF INTEREST IN TERMS OF THE ETHICAL STANDARDS IN PUBLIC LIFE ETC. (SCOTLAND) ACT 2000

1. There were no declarations of interest.

2017/18 REVENUE ESTIMATES (HOUSING REVENUE ACCOUNT)

2. With reference to paragraph 4 of the Minute of the Meeting of the Special North Lanarkshire Council held on 25 February 2016 when, inter alia, the average weekly rental had been increased by 3% to £59.24 for 2016/17, there was submitted a report dated 12 January 2017 by the Assistant Chief Executive (Enterprise and Housing Resources) setting out the position in relation to the Housing Revenue Account for 2017/18.

Thereon, the Convener proposed that consideration of the report be continued to the Special meeting of North Lanarkshire Council to be held on 23 February 2017.

Decided: that consideration of the report be continued to the Special Meeting of North Lanarkshire Council to be held on 23 February 2017.

This paragraph was dealt with by the Council at its Special meeting on 23 February 2017.

SUPPORTED ENTERPRISE STRATEGY

3. With reference to paragraph 12 of the Minute of the meeting of this Committee held on 28 April 2016 when, inter alia, it had been agreed to align the Supported Employment Service under the management of Housing Property, there was submitted a reported dated 11 January 2017 by the

Assistant Chief Executive (Enterprise and Housing Resources) (1) summarising the background to the establishment of North Lanarkshire Industries (NLI) and the work undertaken by the Council's Supported Employment Services; (2) explaining the reasons why NLI was currently experiencing challenging and unprecedented pressures; (3) advising that, to meet the ambitions of the new agreed Council Business Plan and to address the challenges identified within the report, a change in the strategic direction of the Supported Enterprise Service was required; (4) indicating that the future vision of the integrated Supported Enterprise Service was to create a centre of excellence, where supported employment and enterprise would connect, to promote creativity and challenge the traditional ways of thinking in terms of employment; (5) intimating that it was envisaged that the revised Service would provide a range of services, which would include both direct employment promotion, whilst supporting increased numbers in relation to placement, training and sustained employment across sectors, and (6) stating that, following the recently approved restructure, a full review of all Service areas had commenced, to ensure alignment with the range of activities and the Council's agreed priorities.

Decided: that the report be noted.

TOWER STRATEGY 2017-20

4. With reference to paragraph 7 of the Minute of the meeting of this Committee held on 31 January 2013 when, *inter alia*, it had been agreed to implement the Tower Strategy Action Plan, there was submitted a report dated 2 February 2017 by the Head of Housing Solutions (1) advising that since the development of the original Tower Strategy, there had been significant progress made in implementing the Action Plan, examples of which were highlighted within the report; (2) intimating that, as part of the Strategy going forward, further analysis of demand and the future investment requirements of the tower stock would be undertaken, and a full option appraisal would be completed, to ensure the long term sustainability of each block, prior to any major investment decision being made; (3) informing that following the Tower Strategy being updated, a proposed new Action Plan, attached as the Appendix to the report, had been developed, following consultation with the North Lanarkshire Federation and Tenant Representatives from the Tower Blocks; (4) indicating that, if approved, the Action Plan would be regularly monitored and reviewed, in partnership with the North Lanarkshire Federation Tower Sub-Group, and (5) recommending approval of the Action Plan.

Decided:

- (1) that the Tower Strategy Action Plan, attached as the Appendix to the report, be approved, and
- (2) that the report be otherwise noted.

AIRDRIE TOWN CENTRE – HOUSING PROJECTS

5. There was submitted a report dated 2 February 2017 by the Head of Housing Solutions (1) advising of the progress of the Housing Regeneration Projects within Airdrie Town Centre, at Buchanan Street/Hallcraig Road and at the former Orrs Building; (2) containing various proposals and options in respect of the Buchanan Street project and the Orrs project, and (3) summarising the financial implications of the proposals.

Decided:

- (1) that progress being made to prioritise Town Centre regeneration projects within the Strategic Housing Investment Plan, be noted;
- (2) that the proposed approach to the refurbishment of the building at 12-16 Buchanan Street/37 Hallcraig Street, Airdrie, as detailed within the report, including the promotion, and,

if approved by Scottish Ministers, the confirmation of a Compulsory Purchase Order, as highlighted within the report, to acquire the properties at 14 and 14A Buchanan Street, be approved;

- (3) that the proposed approach to secure a viable solution for the redevelopment of the Orrs Project, as highlighted within the report, be approved, subject to further reports being submitted to future meetings of the Committee, depending on the option to be pursued;
- (4) that the Town Centre Projects, as highlighted within the report, be included within the Council's Strategic Housing Investment Plan, and
- (5) that the report be otherwise noted.

NL HOMES UPDATE

6. With reference to paragraph 2 of the Minute of this Committee held on 18 August 2016, when, inter alia, approval had been given to (1) expand the Council's New Build Programme by a further 1,000 homes, and (2) the process for identifying and prioritising sites for inclusion within the future New Build Programme, there was submitted a report dated 2 February 2017 (a) summarising the progress with regard to the delivery of the Council's New Build Programme; (b) advising (A) that, in addition to the sites within the mainstream programme, it was intended to include Phase 1 of the Villages Project within the future procurement arrangements currently being developed; (B) that a number of potential sites were currently being considered, including some which were not within Council ownership, and (C) that, to date, the only Council owned site identified as being potentially suitable for inclusion, was the former Plains Primary School site, and (c) proposing (A) that, as part of Phase 1 of the Villages Project, further feasibility and ground investigation works be undertaken at the former Plains Primary School site, and that other possible sites continue to be explored; (B) that it be noted that a review of procurement options had been undertaken, including consultation with neighbouring authorities and contractors/developers, to identify the most cost effective and efficient procurement routes for the next phase of the new build programme; (C) that, following conclusion of an option appraisal exercise and the completion of related sourcing methodology documentation, in accordance with the Council's Contract Standing Orders and procurement guidance, the procurement process for the next phase of the programme commence, as highlighted within the report, and (D) that, as part of the procurement arrangements, a Design Team Partner be appointed to progress the development of layouts and statutory consent applications for a number of sites, including Phase 1 of the Villages Project.

Decided:

- (1) that the progress with the delivery of the New Build Programme be noted;
- (2) that the procurement of the next phase of the programme, as detailed within the report, be approved;
- (3) that Phase 1 of the Villages Project be included in the next phase of the New Build Programme, and that the former Plains Primary School site be included within that phase;
- (4) that the outcome of the procurement exercise be reported to a future meeting of the Committee, and
- (5) that the report be otherwise noted.

MILLCROFT ROAD, CUMBERNAULD

7. There was submitted a report dated 2 February 2017 by the Head of Housing Solutions (1) referring to the very poor condition of the privately owned flats at 1-103 and 2-204B Millcroft Road, Cumbernauld;

(2) advising (a) that in an attempt to encourage owners to maintain the properties, and to support the establishment of effective factoring arrangements, in 2011 the Council had served Maintenance Orders at 2-204B Millcroft Road, and, in 2012, at 1-103 Millcroft Road, Cumbernauld, and (b) that although the Council's Private Sector Housing and Environmental Health teams had been trying, for a number of years, to engage with the owners to support them to maintain their properties, including offering grant assistance, it was evident that the majority of owners were unwilling or unable to undertake the necessary repair work required, and, as a result, it had not been possible to put in place effective factoring arrangements; (3) containing her observations on each of the following options which were being considered for the blocks at Millcroft Road: (a) do nothing; (b) the Council could carry out essential repairs using enforcement powers; (c) the Council could seek to undertake comprehensive repair/refurbishment of the blocks using Housing Renewal Area Enforcement Powers, or (d) the re-provisioning - demolition of the flats, to be replaced by new build social housing by Sanctuary Scotland Housing Association; (4) intimating that if the "re-provisioning" option was pursued, it could be progressed along similar lines to the Cumbernauld Multi-Storey re-provisioning programme, with Sanctuary Housing Association buying out owners at current market value, with the Council promoting a Compulsory Purchase Order in case some owners did not sell voluntarily, and (5) proposing that, in order to finalise the preferred strategy for the Millcroft Road flats, the potential re-provisioning option be further developed, including the completion of a feasibility study regarding the re-development of the site; undertaking consultation with the owners and residents; finalising costs and availability of funding, and confirming grounds for any potential Compulsory Purchase Order.

Decided:

- (1) that the proposed development of a strategy to address the long term lack of maintenance and disrepair of the flats at Millcroft Road, Cumbernauld be noted;
- (2) that the proposal to further explore the re-provisioning option as the preferred way forward, as detailed within the report, be approved;
- (3) that the proposed way forward would be subject to a further report to be submitted to a future meeting of the Committee, following consultation with owners and all relevant stakeholders, and
- (4) that the report be otherwise noted.

NORTH LANARKSHIRE ADULT PROTECTION BIENNIAL REPORT 2014/16

8. There was submitted a report dated 2 February 2017 by the Head of Adult Social Work Services (1) advising of the main contents of the fourth North Lanarkshire Adult Protection Biennial report, which had been submitted to the Scottish Government in October 2016 by the Independent Chair of the North Lanarkshire Adult Protection Committee; (2) intimating that the Biennial report had offered a global summary of the various aspects of the work undertaken by that Committee and the practice of the partner agencies during the period 2014/16, and had highlighted the ongoing and future challenges to services and the Committee, and (3) detailing within the report, all proposals and considerations.

Decided: that the report be noted.

ANNUAL REPORT OF THE CHIEF SOCIAL WORK OFFICER 2015/16

9. There was submitted a report dated 2 February 2017 by the Head of Children, Families and Justice Social Work Services/Chief Social Worker (1) providing an overview of Social Work Service activity and developments during 2015/16; (2) advising of changes both in the governance and structures within which Social Work was delivered as a result of the Integration of Health and Social Care and

wider changes within the Council; (3) informing of the continuing demand pressures on the Service, particularly Adult Services, both as a result of demographic change, high levels of deprivation and ill-health, and new statutory responsibilities, such as those associated with the Children and Young People (Scotland) Act 2014, and (4) indicating that the full report, attached as the Appendix to the report, gave detail of performance and activity in a range of key areas, as well as areas of key service developments, which included the establishment of a dedicated Women's Community Justice Service.

Decided:

- (1) that the report be noted, and
- (2) that the report be remitted to the Policy and Resources Committee for its information.

BUDGET MONITORING REPORT – PERIOD 9 – 1 APRIL TO 9 DECEMBER 2016

(1) HOUSING REVENUE ACCOUNT (HRA)

10. There was submitted a report dated 16 January 2017 by the Assistant Chief Executive (Enterprise and Housing Resources) (1) providing a summary of the Housing Revenue Account financial performance for the period 1 April to 9 December 2016 (Period 9), and (2) illustrating the projected outturn, as at 31 March 2017, with major outturn variances highlighted and explained, in accordance with the Council's approved Financial Regulations.

Decided: that the report be noted.

(2) ENTERPRISE AND HOUSING RESOURCES

11. There was submitted a report dated 16 January 2017 by the Assistant Chief Executive (Enterprise and Housing Resources) (1) providing a summary of Enterprise and Housing Resources' financial performance for the period 1 April to 9 December 2016 (period 9), and (2) illustrating the projected outturn, as at 31 March 2017, with major outturn variances highlighted and explained, in accordance with the Council's approved Financial Regulations.

Decided: that the report be noted.

(3) SOCIAL WORK (NON-INTEGRATED)

12. There was submitted a report dated 20 December 2016 by the Chief Accountable Officer (1) providing a summary of Social Work (Non Integrated) financial performance for the period 1 April to 9 December 2016 (period 9), and (2) illustrating the projected outturn, as at 31 March 2017, with major outturn variances highlighted and explained, in accordance with the Council's approved Financial Regulations.

Decided: that the report be noted.

CAPITAL PROGRAMME AND BUDGET MONITORING REPORTS – PERIOD 9 – 1 APRIL TO 9 DECEMBER 2016

(1) 2016/17 HOUSING (HRA) CAPITAL PROGRAMME

13. There was submitted a report dated 16 December 2016 by the Assistant Chief Executive (Enterprise and Housing Resources) (1) reviewing progress towards agreed spending plans within the 2016/17 Housing HRA Capital Programme, and (2) providing, within the Appendix to the report, a summary of (a) the Programme and actual spend to 9 December 2016, and (b) the projected spend on the New Build Programme.

Decided: that the report be noted.

(2) SOCIAL WORK CAPITAL PROGRAMME 2016/17

14. There was submitted a report dated 16 January 2017 by the Assistant Chief Executive (Enterprise and Housing Resources) (1) advising on progress made on individual projects contained within the Social Work Programme as at 9 December 2016; (2) highlighting, within the report and the Appendix to the report, the expenditure and projections as at 9 December 2016; (3) detailing within the report, and the Appendix to the report, the budget, including outturn variances for Social Work Services and proposed virements, and (4) providing updates on the following projects: Integrated Day Services Older Adults – Cumbernauld, Motherwell and Airdrie; Chryston Short Stay Care Service, and Integrated Equipment and Adaptations Service.

Decided:

- (1) that the actual spend in the Capital Programme, as at 9 December 2016, be noted;
- (2) that the project updates, provided within the report, be noted;
- (3) that the proposed virements, as highlighted within the report, be approved, and
- (4) that the report be otherwise noted.

(3) PLANNING AND REGENERATION CAPITAL PROGRAMME 2016/17

15. There was submitted a report dated 16 January 2017 by the Assistant Chief Executive (Enterprise and Housing Resources) (1) setting out the overall projected financial position for the 2016/17 Capital Programme for Planning and Regeneration for the period 1 April to 9 December 2016 (period 9); (2) detailing within the report, and the Appendix to the report, the overall Capital Programme which had forecast a total variance of £300,000; (3) summarising, within the report, the main variances within the overall Capital Programme, and (4) advising, for the reasons detailed therein, (a) that there was a risk of slippage within two Vacant and Derelict Land Fund (VDLF) Projects – Lanarkshire Enterprise Park of £412,500 and Newhouse Plot A1 of £150,000, and (b) that formal approval had been requested from the Scottish Government to carry forward all unspent VDLF funds where it had been contractually committed before 31 March 2017, and formal approval was awaited.

Decided:

- (1) that the financial position of the Planning and Regeneration Capital Programme 2016/17, as at 9 December 2016, be noted, and
- (2) that the report be otherwise noted.

HOUSING OUTLINE CAPITAL PROGRAMME (HRA) 2017/18

16. With reference to paragraph 18 of the Minute of the meeting of this Committee held on 4 February 2016 when, inter alia, it had been agreed to invest £253m in the Council's housing stock over the next five years by undertaking the full alignment of kitchen and bathroom modernisation elements by 2021, while supporting the approach to roof and render arrangements, there was submitted a report dated 23 December 2016 by the Head of Business, Housing Property and Projects (1) seeking approval for the implementation of the mainstream Housing Capital Programme (excluding new build) for 2017/18, as detailed within the report, and the Appendix to the report, and (2) summarising the up to date position regarding (a) the Capital Resources – HRA Programme, and (b) the HRA Capital Programme, with specific reference to Heating; Window/Door Replacement; Roofing and Rendering, and the replacement of Kitchens and Bathrooms.

Decided:

- (1) that the HRA Capital Programme for 2017/18, as detailed within the report, and outlined within the Appendix to the report, be approved;
- (2) that the report be remitted to the Policy and Resources Committee for consideration;
- (3) that it be noted that the HRA Capital Programme would support the full alignment of kitchen and bathroom modernisation elements by the end of the financial year 2020/21, and
- (4) that the report be otherwise noted.

FORMER TENANT RENT ARREARS WRITE-OFF TO 31 MARCH 2015

17. There was submitted a report dated 17 January 2017 by the Head of Housing Solutions (1) proposing that a sum of £807,006, being the current balance outstanding in respect of former Tenant rent arrears prior to 31 March 2015, which was considered irrecoverable, be written off; (2) intimating that the write-off could be off-set against the provision held in the Council's balance sheet, as at 31 March 2016, and (3) advising that, if possible and practicable, efforts would continue to secure payment of outstanding rent balances from former tenants.

Decided:

- (1) that the write-off of former Tenant rent arrears totalling £807,006, in relation to the period ending 31 March 2015 be approved;
- (2) that the report be remitted to the Policy and Resources (Finance and Customer Services) Sub-Committee for consideration, and
- (3) that the report be otherwise noted.

GARDEN ASSISTANCE SCHEME 2017-20

18. With reference to paragraph 18 of the Minute of the meeting of this Committee held on 28 April 2016 when, inter alia, it had been agreed to commence a procurement exercise to establish a contract for the provision of the Garden Assistance Scheme, there was submitted a report dated 2 February 2017 by the Head of Housing Solutions (1) advising (a) that following discussion with Corporate Procurement, it had been agreed that a framework for the Garden Assistance Scheme was the best way to deliver this Service, and (b) that the scheme would be delivered in two Lots - Lot 1 covering Airdrie, Coatbridge, Cumbernauld, Kilsyth, Moodiesburn and surrounding villages, and Lot 2 covering Bellshill, Viewpark, Motherwell, Shotts, Wishaw and surrounding villages; (2) intimating that the framework would establish three service providers per Lot, and would operate on a ranked basis, with no restrictions placed on any service provider bidding for each or both Lots; (3) containing details of

the outcome of a tender exercise which had been undertaken, evaluated, and ranked for both Lots; (4) indicating that the framework was for a three year period, with an option to extend it for a further year, with the contract commencing March 2017, and (5) seeking approval to establish a ranked framework to provide a Garden Assistance Scheme for the period 2017-20.

Thereon, the Convener proposed that a midterm review of the Garden Assistance Scheme Framework was to be undertaken, the results of which were to be reported to a future meeting of the Committee.

Decided:

- (1) that a ranked framework for the provision of the Garden Assistance Scheme be established, as set out within the report, for a 3 year period, with an option to extend the framework by a further year, commencing March 2017;
- (2) that a midterm review of the Garden Assistance Scheme Framework be undertaken, the results of which were to be submitted to a future meeting of the Committee, and
- (3) that the report be otherwise noted.

FRAMEWORK FOR REPLACEMENT WINDOWS AND DOORS 2017-20 - TENDER RETURNS

19. There was submitted a report dated 2 February 2017 by the Head of Business, Housing Property and Projects (1) advising that a tendering exercise had been undertaken to establish a framework for the replacement of windows and doors to domestic properties, with the framework comprising of 3 lots, based on annual value of work to be issued in each Lot, and for a 3 year period, with an option to extend by a further year; (2) detailing within the report, the outcome of the tender exercise, with the successful bidder for Lot 1 being CMS Enviro Systems Limited; for Lot 2, Sidey Limited, and for Lot 3, Walker Profiles Limited, and (3) containing his recommendations thereon.

Decided:

- (1) that the successful bidders for the framework for replacement windows and doors 2017-20 Lot 1 was CMS Enviro Systems Limited; for Lot 2 was Sidey Limited, and for Lot 3 was Walker Profiles Limited, and
- (2) that the report be otherwise noted.

MEASURED TERM CONTRACT FOR PROVISION OF INDEPENDENT AUDITING SERVICE FOR GAS WORKS CARRIED OUT ON NORTH LANARKSHIRE COUNCIL PROPERTIES 2016-18

20. There was submitted a report dated 2 February 2017 by the Head of Business, Housing Property and Projects (1) advising that a tendering exercise had been undertaken to establish a Measured Term Contract for the provision of independent auditing service of gas works carried out by North Lanarkshire Council; (2) explaining that the contract was for a two year period, with an option to extend for a further year, at the sole discretion of the Council, and (3) recommending that, after checking, the most economically advantageous tender, being, that received from CORGI Technical Services Limited, be accepted.

Decided:

- (1) that a Measured Term Contract for the provision of independent auditing service for gas works carried out in North Lanarkshire Council properties 2016-18 be awarded to CORGI Technical Services Limited, and
- (2) that the report be otherwise noted.

USE OF NEGOTIATED TENDER FOR STRUCTURAL SURVEY OF BLAIRGROVE AND MERRYSTON COURTS, COATBRIDGE

21. With reference to paragraph 19 of the Minute of the meeting of this Committee held on 18 August 2016 when, *inter alia*, it had been agreed that the commencement of new procurement exercises through the Official Journal of the European Union for structural surveys of tower blocks would take place, there was submitted a report dated 23 November 2016 by the Head of Business, Housing Property and Projects (1) outlining the background to, and the need for, the use of the negotiated tendering procedure for the tender for the structural survey of Blairgrove and Merryston Courts, Coatbridge; (2) advising that permission had been sought from the Head of Business for Legal and Democratic Solutions and the Procurement Manager to negotiate a contract with Michael Dyson Associates Limited (MDAL) to carry out an intrusive structural survey at Blairgrove and Merryston Courts for reasons of urgency; (3) intimating that the survey was required as a result of the findings of the structural survey previously carried out at Glen and Millbrae Courts by MDAL, and which had identified significant defects in the rainscreen overcladding system, and (4) indicating that following permission being granted, a contract with MDAL had been negotiated for the intrusive structural survey of Blairgrove and Merryston Courts, Coatbridge.

Decided:

- (1) that the appointment of MDAL to carry out an intrusive structural survey of Blairgrove and Merryston Courts, Coatbridge be noted, and
- (2) that the report be otherwise noted.

MEASURED TERM CONTRACT FOR UPVC WINDOW AND DOOR REPAIRS 2016 - EXTENSION

22. With reference to paragraph 24 of the Minute of the meeting of this Committee held on 28 April 2016 when, *inter alia*, it had been agreed that the tender for the Measured Term Contract for UPVC Window and Door Repairs 2016 submitted by Walker Profiles Limited, Motherwell, be accepted for a period of one year, with an option to extend for a further period of one year, at the sole discretion of the Council, there was submitted a report dated 2 February 2017 by the Head of Business, Housing Property and Projects proposing that as Walker Profiles Limited had performed satisfactorily during the contract period, that the existing Measured Term Contract with Walker Profiles Limited for the provision of UPVC Window and Door Repairs be extended under the existing terms and conditions for a further period of one year.

Decided: that the Measured Term Contract with Walker Profiles Limited for UPVC Window and Door Repairs 2016, be extended for a further period of one year, until 28 April 2018, under the existing terms and conditions.

COMMUNITY PAYBACK ANNUAL REPORT 2015-16

23. There was submitted a report dated 2 February 2017 by the Head of Children Families and Justice Social Work Services informing (1) of the Community Payback Annual Report 2015-16, which was appended to her report, and had been considered by North Lanarkshire's Integration Joint Board at its meeting on 24 January 2017, and (2) that the Board had referred the Annual Report to this Committee for its information.

Decided: that the report be noted.

MAPPA ANNUAL REPORT 2015-16

24. There was submitted a report dated 2 February 2017 by the Head of Children Families and Justice Social Work Services informing (1) of the publication of the 2015-16 Annual Report on Lanarkshire's Multi-Agency Public Protection Arrangements, a report on which was appended to her report, and which had been considered by North Lanarkshire's Integration Joint Board at its meeting on 24 January 2017, and (2) that the Board had referred the report to this Committee for its information.

Decided: that the report be noted.

NORTH LANARKSHIRE COMMUNITY JUSTICE PARTNERSHIP

25. There was submitted a report dated 2 February 2017 by the Head of Children Families and Justice Social Work Services informing (1) of the development of North Lanarkshire's Community Justice Partnership and the associated Community Justice Improvement Plan a report on which was appended to her report, and which had been considered by North Lanarkshire's Integration Joint Board at its meeting on 24 January 2017, and (2) that the Board had referred the report to this Committee for its information.

Decided: that the report be noted.

MINUTE OF MEETING OF THE SOCIAL WORK (COMPLAINTS REVIEW) SUB-COMMITTEE HELD ON 6 SEPTEMBER 2016

26. There was submitted the Minute of the meeting of the Social Work (Complaints Review) Sub-Committee held on 6 September 2016.

Decided: that the Minute be approved and noted.

It was agreed in terms of Section 50A(4) of the Local Government (Scotland) Act 1973, that the public be excluded from the meeting for the following item on the grounds that the business involved the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 7A of the Act.

COMPLAINT AGAINST HOUSING AND SOCIAL WORK SERVICES - 6 SEPTEMBER 2016

27. There was submitted a report dated 1 December 2016 by the Head of Business for Legal and Democratic Solutions referring to a meeting of the Social Work (Complaints Review) Sub-Committee which had been held on 6 September 2016 to hear a complaint against the Social Work Service and, enclosing a report by the Sub-Committee containing its decisions and recommendations, and the comments thereon from Social Work Services and the complainant.

Decided: that the recommendations of the Sub-Committee be approved.